



HANDYDART USERS' ADVISORY COMMITTEE MEETING

Wednesday, March 3, 2021 – 11:00 a.m. to 1:00 p.m.

Virtual Meeting

AGENDA

1. PRELIMINARY MATTERS

- 1.1. **Call to Order and Land Acknowledgement** – 11:00 - 11:05
- 1.2. **Opening Remarks**– 11:05 - 11:10
- 1.3. **Committee and Staff Roll Call** – 11:10 - 11:15
- 1.4. **Adoption of the Agenda** – 11:15 - 11:20
- 1.5. **Approval of December 1, 2020 Minutes** – 11:15 - 11:20

2. REPORTS

- 2.1 **ATSD Director's Report** – 11:20 - 11:40
Verbal update for information (written copy included in package)
Liina Marshall, Manager, Access Transit Services, CMBC
Erin Windross, Manager, Access Transit Service Delivery Improvements, CMBC
- 2.2 **Compass on HandyDART: Customer Adoption Strategy** – 11:40 - 12:00
Presentation for information and feedback (copy included in package)
Emma Yee, Engineering and Project Services, TransLink
Julia Balsillie, Planning Project Management Specialist, TransLink
- 2.3 **Interim CEO Introduction** – 12:00 - 12:15
Verbal update for information
Gigi Chen-Kuo, Interim CEO, TransLink
- 2.4 **HandyDART Modernization Program: Upcoming Engagement** – 12:15 - 12:35
Presentation for information and feedback (copy included in package)
Briana Ingram, Manager, Access Transit Planning, TransLink

Agenda of the HandyDART Users' Advisory Committee Meeting

2.5 HDUAC Agenda and Meeting Package Logistics – 12:35 – 12:45

Discussion for information and feedback

Briana Ingram, Manager, Access Transit Planning, TransLink

2. OTHER BUSINESS

4. CLOSING REMARKS

5. MEETING TERMINATION

6. INFORMATION

2021 Meeting Dates:

Wednesday, March 3, 11 a.m. to 1 p.m.

Wednesday, June 2, 11 a.m. to 1:30 p.m.

Wednesday, September 15, 11 a.m. to 1:30 p.m.

Wednesday, December 1, 11 a.m. to 2 p.m.