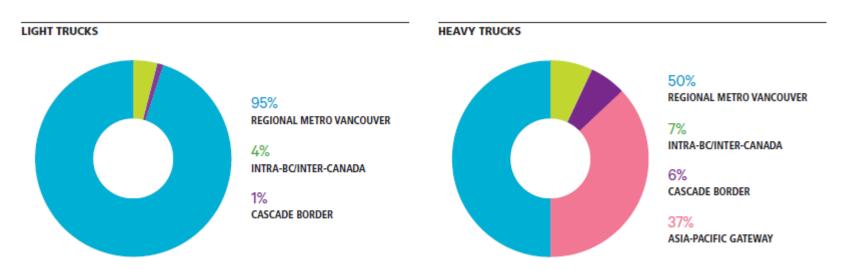
TransLink CEO Update

- 1. Regional Goods Movement Strategy
- 2. Access Transit Planning
- 3. Transit Fare Review
- 4. Transit Service Performance Review
- 5. Evergreen Extension

Regional Goods Movement Strategy

- Metro Vancouver plays important role as Canada's Asia-Pacific Gateway; well represented by senior levels of government
- Region is also home to 2.3 million residents & 1.3 million jobs and over 60% of heavy truck trips and 95% of light truck trips in region serve local origin & destination
- Yet urban freight issues suffer from lack of attention, coordination, and investment; Need a coherent, multi-agency strategy to improve urban freight and protect community livability



)

Regional Goods Movement Strategy

Consultation:

- Collaborated with your staff & other partners for 2 years to arrive at current draft
- final consultation phase May-August 2016

Strategy Approval:

targeting end of 2016

Early implementation action:

 establish Urban Freight Council with Exec-level reps from public & private sector to advance priorities, coordinate, exchange knowledge

Access Transit Planning

Fare Gate Access

- 84 customer calls for tap assistance since July gate closure
- working towards long-range RFID enabled gate access as permanent solution.

Custom Transit Service Delivery Review

- Reviewing how HandyDART service is delivered;
- Stakeholder Advisory Committee established to advise Executive

HandyDART Service Expansion - 2017 Investment Plan

- Includes 15% expansion of HandyDART service over 3 years;
- Will provide additional capacity for 171,000 trips.

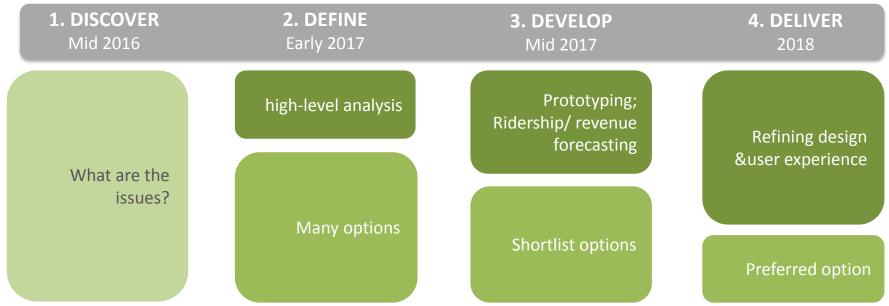
Let's talk transit fares





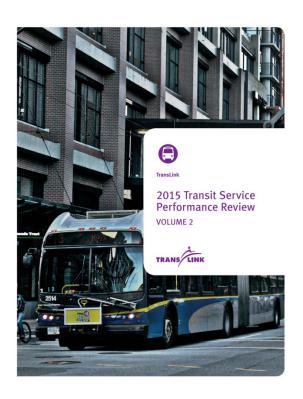
Transit Fare Review

- Phase 1 consultation: unprecedented response
- **Phase 2:** prep underway to consult on options to vary price by distance, service type, time of day, product type, and user type
- **Investment Plan**: sets fare revenue need while Fare Review considers how best to raise that revenue from amongst different trip and user types



2015 Transit Service Performance Review





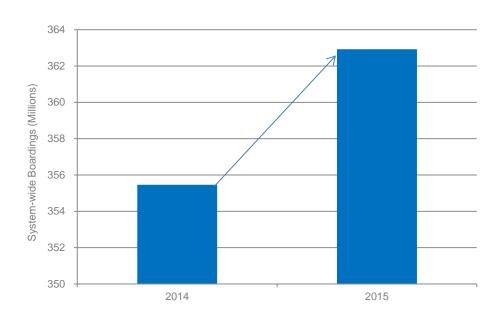




2015 Transit Service Performance Review

System-wide boardings are at an all-time high

- System-wide boardings grew 2.1% from 2014-2015 to reach 364 million annual boardings
- Boardings growth was above the regional population growth of 1.4%



2014-2015:

Boardings grew 2.1% Population grew 1.4%

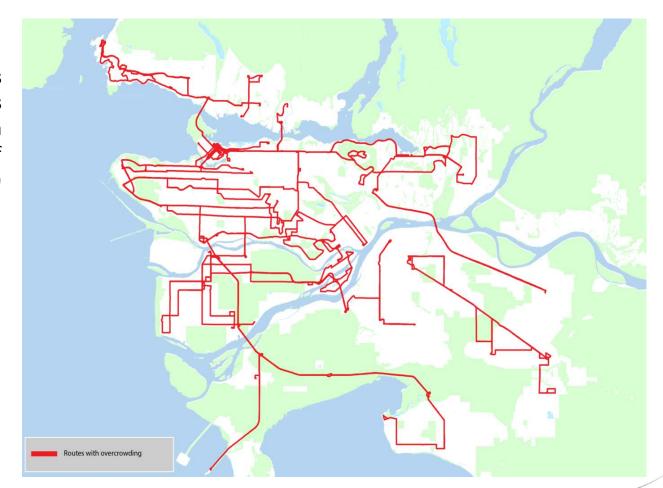
2015-2016 trend:

Boardings growth 2%



2015 Transit Service Performance Review

Chronic overcrowding is occurring on bus routes across the system (almost ½ outside of weekday peak periods)





Evergreen Extension

