

Downtown Bus Service Review

Phase 2



You gave us some great ideas to improve the bus network downtown. Now we want your feedback on promising design concepts.

Join us
at one
of four
open
houses!

**Saturday,
April 5**
West End
Community Centre
11am - 2pm

**Wednesday,
April 9**
Woodward's Atrium
3pm - 6pm

**Thursday,
April 10**
Roundhouse
Community Centre
3pm - 6pm

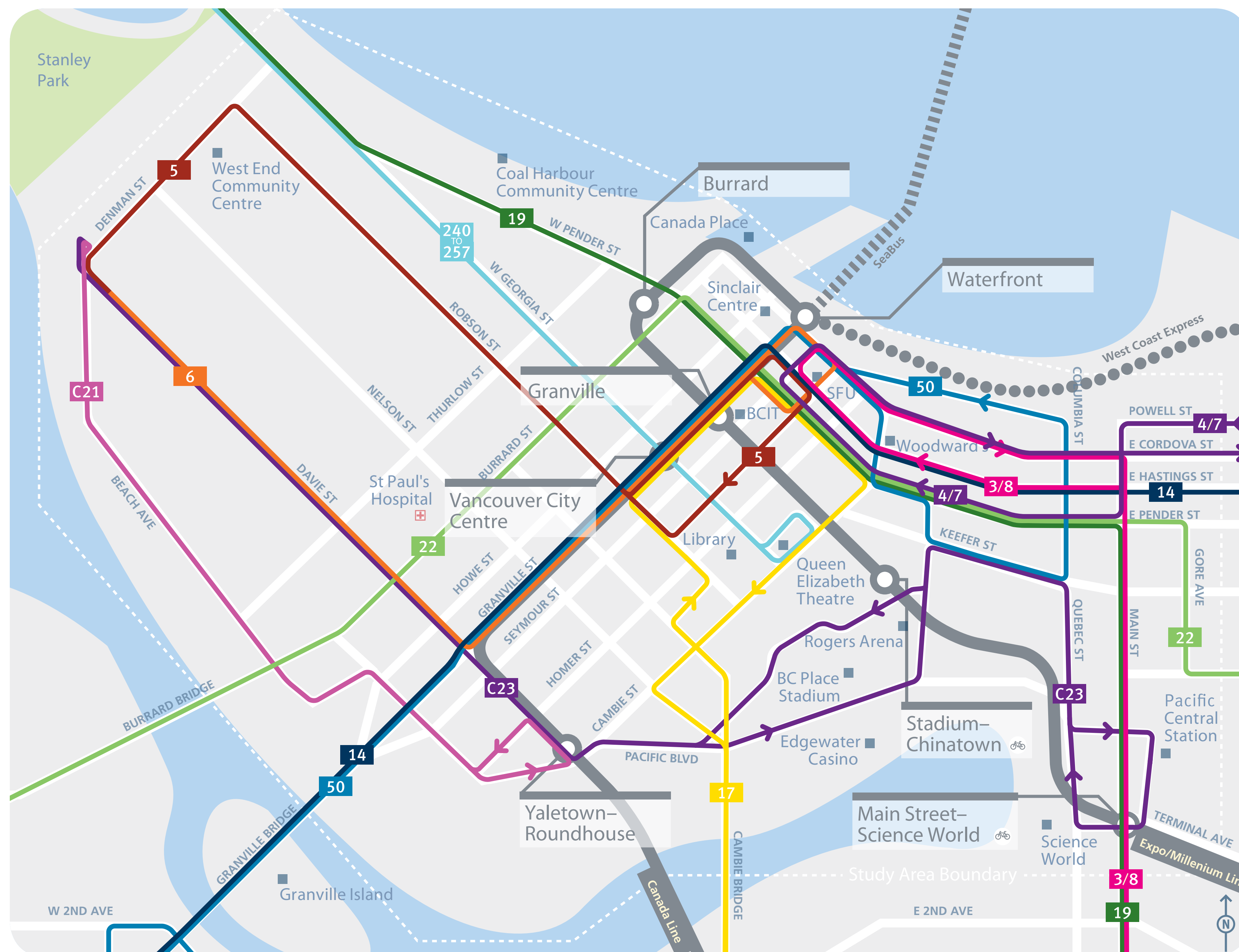
**Saturday,
April 12**
Vancouver
Public Library
Central Branch
11am - 2pm

Visit us online to learn more and fill out a questionnaire at translink.ca/downtownbusreview





Current Downtown Local Bus Routes



Introduction

In Phase 1, we heard your ideas about how getting around downtown by bus could be better. Using those ideas, we identified and evaluated dozens of alternative design concepts and narrowed them down to the most promising set of options for your review.

Study Purpose and Scope

The purpose of this review is to establish a near-term (approx. 5-year) vision for the downtown local bus network and identify recommendations to achieve that vision.

The results of this review will help guide decision-making at TransLink and the City of Vancouver and ensure that efforts are coordinated to achieve our common goals.

Study Process



Phase 2 Consultation Objectives

The purpose of this phase of consultation is to gather public feedback on the promising network design concepts that have emerged in Phase 2.

HAVE YOUR SAY!

Please review the information in these boards and give us your feedback by:

- speaking to one of our staff;
- filling out a questionnaire in person or online at translink.ca/downtownbusreview

Managing the Network

For more information on how TransLink manages the transit network, see TransLink's "Managing the Transit Network" primer, or visit translink.ca/networkmanagement





Phase 1 Feedback

In Phase 1 we heard your ideas on how local bus service in the downtown could be improved. We collected feedback through a questionnaire at two open houses and online. For a full overview of what we heard, see the Phase 1 Consultation Summary.

Top Ten Themes Identified in Phase 1

Based upon questionnaire responses and open house comments and discussion, the following top ten themes emerged from public feedback in Phase 1:

Legend:



Themes addressed in Phase 2



Themes addressed through ongoing work



Themes to be addressed in future work

What we heard:

What we're doing:

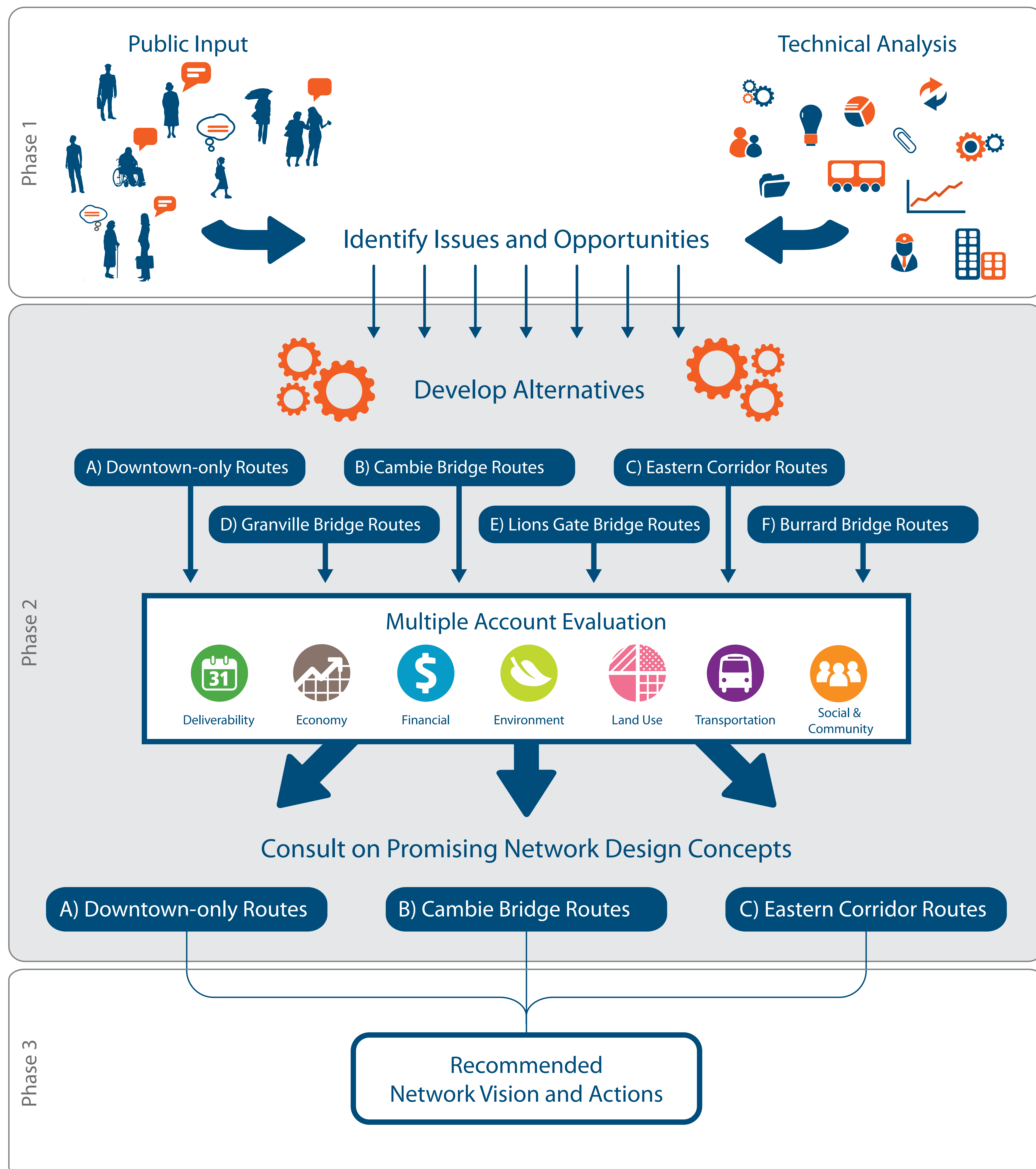
- | | | | |
|----|---|--|---|
| 1 | Update downtown bus service to better reflect customer travel patterns. | | See promising network design concepts. |
| 2 | Increase service levels, particularly during peak hours, evenings and weekends. | | TransLink anticipates future service increases as demand increases and resources become available. |
| 3 | Design routes to be direct and easy to understand. | | See promising network design concepts. |
| 4 | Design routes to be consistent and dependable. | | See promising network design concepts. |
| 5 | Improve communication of closures and reroutes. | | We'll continue to communicate road closures and service changes with signage, notices in local papers, and online. Subscribe for alerts at www.translink.ca/alerts . |
| 6 | Improve reliability of bus service (reduce bunching). | | We'll pursue additional transit priority measures on key transit corridors downtown following completion of this review. |
| 7 | Improve connections between downtown neighbourhoods. | | See promising network design concepts. |
| 8 | Integrate bus services with the rapid transit network. | | See promising network design concepts. |
| 9 | Improve bus stop amenities and accessibility features. | | We'll work to optimize bus stop locations and amenities through corridor reviews following completion of this review. |
| 10 | Introduce a downtown circulator or loop service. | | See promising network design concepts. |



Alternatives Development and Evaluation Process

Following Phase 1, alternative network design concepts were developed and evaluated using a Multiple Account Evaluation. This process considers a wide range of factors to identify the potential benefits and impacts for each alternative design concept.

Promising concepts emerged in three areas (A, B, C), while in other areas (D, E, F) no network design concepts were identified that performed well in the evaluation. In some cases these routes may be improved through next steps, such as optimizing bus stop locations or investing in transit priority measures.



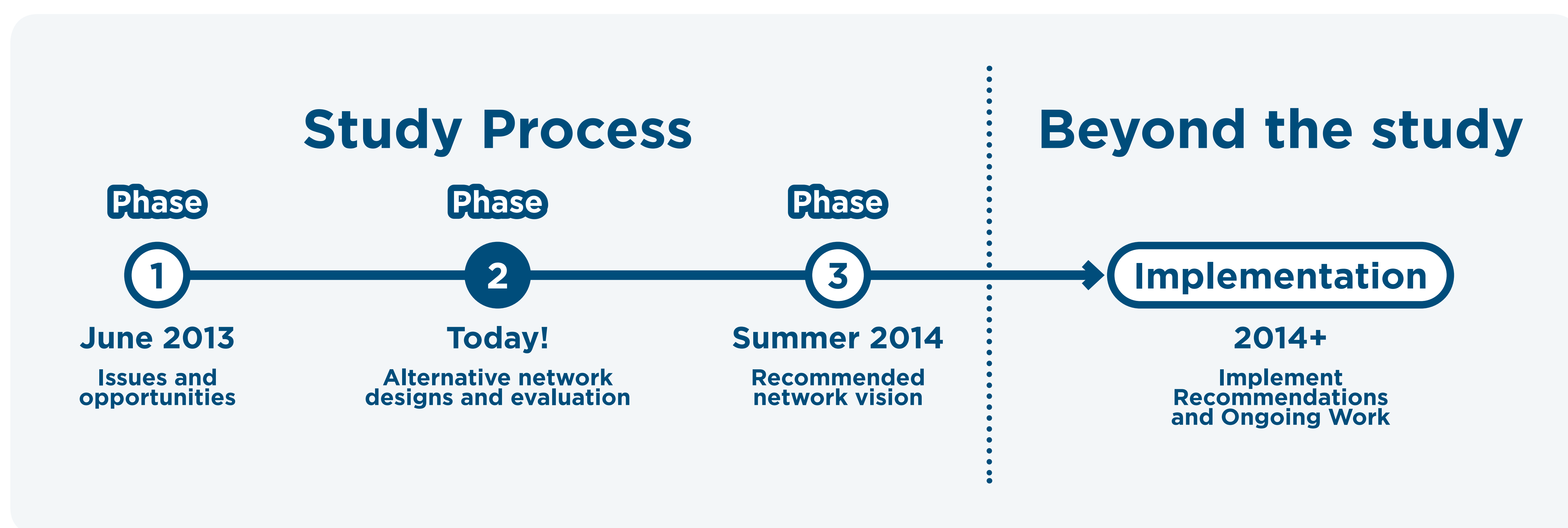


Thank You!

Your feedback will help us to refine these network design concepts and their evaluation to complete Phase 2.

Next Steps

In Phase 3, a network vision and associated actions will be recommended. This vision will help guide decision-making by TransLink and the City over the next five years, ensuring that we are working together to achieve our common goals.



Beyond the study

➔ Implement Recommendations

TransLink and the City will invest in the infrastructure and service changes necessary to achieve the network vision. Timing of implementation will depend on resource availability and regional priorities.

🔄 Ongoing Work

Guided by the network vision, TransLink and the City will continue to work together to improve downtown bus service, applying existing policies and practices to:

- Adjust service levels to meet demand.
- Optimize bus stop locations and amenities.
- Expand transit priority measures on key transit corridors.
- Refine layover locations and timing points.