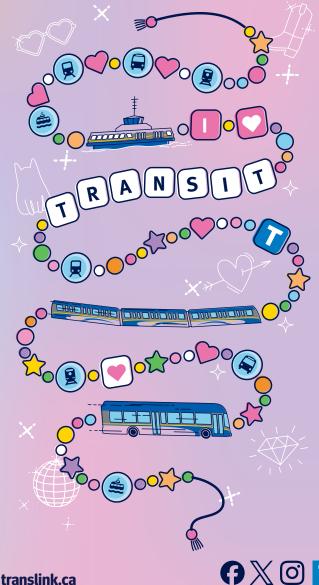
TransLink: The Eras Tour Rider Guide



Welcome to Vancouver! We've been waiting for you!

Thank you for choosing transit to get to **Taylor Swift's The Eras Tour**!

TransLink proudly moves the Metro Vancouver region via the SkyTrain, Bus, SeaBus, and West Coast Express (WCE). You can take all these transit modes to get around town and get to the concert venue swiftly this weekend.

We have extra services available to help you arrive at BC Place with ease. Please visit <u>translink.ca/erastour</u> to learn more, and to plan your trip.



Going to BC Place? TransLink can get you there!

Closest SkyTrain stations:





Stadium–Chinatown Station (Expo Line) 5 minute walk



Granville Station (Expo Line) 11 minute walk



Vancouver City Centre Station (Canada Line) 11 minute walk

Yaletown-Roundhouse Station (Canada Line) 12 minute walk

Closest bus routes:



Route #14 (Hastings/UBC)



Route #19 (Metrotown Station/Stanley Park)



Route #6 (Davie/Downtown)

Plan your trip

For detailed route, fare, and schedule information use our online Trip Planner tool at translink.ca/tripplanner, or call Customer Information at 604.953.3333.

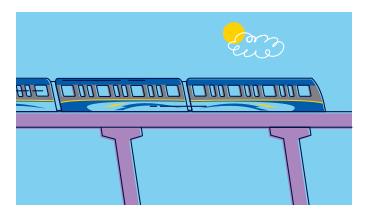
Sign up for personalized transit alerts at translink.ca/alerts



Connecting to SkyTrain

You can connect to our SkyTrain lines by Bus, SeaBus, and WCE.

Park and Ride lots are available throughout the region. Visit **translink.ca/parkandride** to locate one nearest you.



Accessibility

Our transit is fully accessible to people with disabilities.

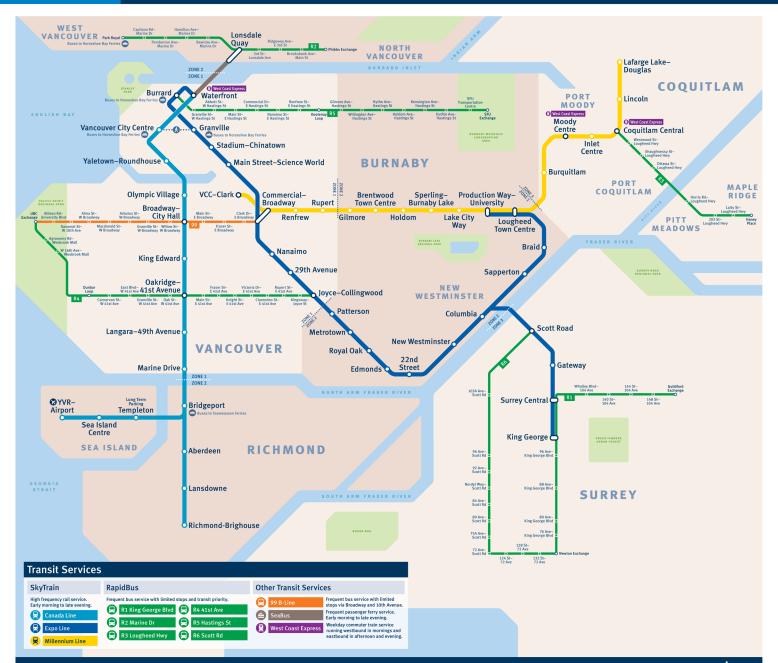


Please note **Stadium–Chinatown Station is only accessible via the Beatty Street entrance**.

There is **no elevator at the Expo Boulevard entrance**.

For elevator outages and accessibility alerts, check the Station Access section at <u>translink.ca/alerts</u> or call Customer Information at **604.953.3333**.

Fast and Frequent Transit Network



Your transit fare

Transit vehicles and all areas within fare gates are Fare Paid Zones, and proof of payment is required.

For Bus

Bus travel is charged a 1-Zone fare for all trips.

For SkyTrain and SeaBus

On SkyTrain and SeaBus, fares are based on when and where you're going and can vary between a 1 and 3-Zone fare.

- Zone prices are applicable until 6:30 p.m. Monday to Friday on SkyTrain and SeaBus.
- After 6:30 p.m. Monday to Friday, or anytime on Saturday, Sunday, or Holidays, all fares are 1-Zone fare.

Concession Fares and Kids 12 and Under

Discounted Concession fares apply to seniors age 65+, and youth age 13 to \times 18 (with valid photo ID).

Kids 12 and under ride free! For SkyTrain, SeaBus, and WCE, kids must be accompanied by a fare paying customer in order to tap through the fare gates.

For more information on fares or where to buy, please visit **translink.ca/fares**.

Easy ways to pay

Tap to Pay* (adult fare only)

• Tap your contactless card at the fare gates or onboard the bus.



- Tap in and out on SkyTrain, SeaBus, and West Coast Express and be automatically charged the correct fare. On bus, you only have to tap in.
- Your card is valid for a single traveller only.

Compass Ticket*

- Buy a single-use Compass ticket at a Compass Vending Machine located inside a SkyTrain Station.
- Valid on the date of purchase.
- Pre-purchase your return fare before the event to avoid long ticket machine lines.

*You have 90 mins to transfer across buses, SkyTrain, and SeaBus.

DayPass Ticket

- Unlimited same-day trips across our system until the end of service day.
- Buy from a Compass Vending Machine located inside a SkyTrain Station.

Cash payment is accepted on the bus but is not transferrable to SkyTrain, West Coast Express, or SeaBus.



After the show



SkyTrain

Increased service for more capacity! On all three nights, the last train will depart from Waterfront Station at 1:15 a.m. on the Canada Line, and at 1:16 a.m. on the Expo Line.



SeaBus

Sailings every 10 minutes from 3 p.m. on concert days. Extended service, with the last sailing from Waterfront Station at 1:22 a.m. each night.



Bus

Special shuttle buses will be available outside BC Place (WB Georgia between Hamilton and Cambie) after the show to help you get to Waterfront Station.



OROGERS West Coast Express

On Saturday, December 7, a special *'Midnight'* train will operate to and from the concert! The train will depart Mission at 4 p.m. and a return train will leave Waterfront Station at midnight. Seats on the WCE are first come, first serve, and cannot be reserved.



Safety

If you need help in an emergency, there are several ways to alert staff.

Yellow silent alarm strips are located near the windows, and emergency call boxes are by the doors inside each train.

On platforms, emergency phones are located at mid-platform and will connect you directly to a transit staff member.

Reporting an Incident

For Emergencies Call 911

For Transit Police (Non-Emergencies) Call 604.515.8300 Text 87.77.77*



*Please note that the texting service at 87.77.77 is designated for individuals using Canadian phone numbers (standard carrier text messaging rates may apply). Any communication from non-Canadian numbers will not be received. Call 604.515.8300 if you're using an international phone number.

Questions?

Our staff and volunteers are here to help!

We have staff positioned throughout the system. They are ready to answer your questions and keep you moving on your journey this weekend.

For Customer Information Services Call 604.953.3333

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