



USERS' ADVISORY COMMITTEE MEETING
Wednesday, April 10, 2024 – 10:00 a.m. to 1:00 p.m.
Virtual Meeting

AGENDA

1. PRELIMINARY MATTERS

- 1.1 Call to Order and Land Acknowledgement – 10:00 - 10:05
- 1.2 Opening Remarks and Virtual Meeting Protocol – 10:00 - 10:05
- 1.3 Member and Staff Roll Call – 10:05 - 10:15
- 1.4 Adoption of the Agenda – 10:15 - 10:20
- 1.5 Approval of the Minutes – 10:15 - 10:20
January 31, 2024
- 1.6 Business Arising from the Minutes – 10:15 - 10:20

2. REPORTS

- 2.1 **Access Transit Planning Manager's Report** – 10:20 - 10:35
Briana Ingram, Manager, Access Transit Planning, TransLink
Verbal presentation for information (written copy included
in package)
- 2.2 **Bus Customer Amenities Program** – 10:35 - 11:25
Ada Liu, Project Manager, Facility Design, TransLink
Presentation for information and feedback (copy included in
package)

Health break – 11:25 - 11:40

- 2.3 **Language Access Policy: Adoption and Implementation
Plan Development** – 11:40 - 11:55

Chris Chan, Manager, Travel Training, TransLink
Presentation for information and feedback (copy included in package)

2.4 Updated UAC 2024 Work Plan – 11:55 - 12:15

Briana Ingram, Manager, Access Transit Planning, TransLink
Presentation for information and feedback (copy included in package)

2.5 TransLink CEO Introduction – 12:15 - 12:30

Kevin Quinn, Chief Executive Officer, TransLink
Verbal Introduction and Q&A

3. OTHER BUSINESS – 12:30 - 12:45

- Transit alerts messaging and naming convention consistency – Craig MacLean

4. CLOSING REMARKS – 12:45 - 1:00

5. MEETING ADJOURNMENT – 1:00

6. INFORMATION

2024 Meeting Dates:

- Wednesday, April 10, 2024–10 a.m. to 1 p.m.
- Wednesday, June 19, 2024–10 a.m. to 1 p.m.
- Wednesday, September 11, 2024–10 a.m. to 1 p.m.
- Wednesday, October 30, 2024–10 a.m. to 1 p.m.
- Wednesday, December 18, 2024–10 a.m. to 1 p.m.