

Contest Corner – Win a Monthly Pass!

LAST ISSUE'S MONTHLY PASS WINNER

We had **812** correct entries in our last contest and **Leah W.** won the Monthly Pass!



WIN A FREE Monthly Pass on your Compass Card! Email thebuzzer@translink.ca with the subject line "Contest" and tell us your answer to the question below, your full name, your phone number and where you got the Buzzer (include your bus route number). Make sure to include everything – **entries missing info are not entered to win!** Only **one** entry per person, please. You must be 19+ years of age to enter. Employees of TransLink, its subsidiaries and contractors are not eligible.

How many new items were just launched at translinkstore.ca?
(Hint: It's in this issue!)

Enter by **February 14, 2019 at 9 a.m. Pacific Time.** We'll randomly draw a name from all correct entries. Chances of winning depend on the number of correct entries received. The winner will be notified by phone shortly after the draw. Winner must correctly answer a skill-testing question. See buzzer.translink.ca/contest for full contest terms and conditions.

PRIVACY POLICY We use your personal info only for the contest, and we delete all entries after we pick a winner. Here's the long version: the personal information collected, used and disclosed is necessary for the administration of the Contest and is in accordance with provisions of Part 3 of the Freedom of Information and Protection of Privacy Act (British Columbia). Please refer to translink.ca/privacypolicy or contact the TransLink Privacy Officer at privacy@translink.ca for further information.

BACK ISSUES

The Buzzer has been published for over 100 years! In this section, we mine through our archives for some fun historical finds!

1960 The December 2, 1960 issue of the Buzzer noted a Christmas travel trend!

Chartered Buses Can Solve Christmas Travel Problems. Consider charter bus service the next time your club, group or fraternity moves en masse.

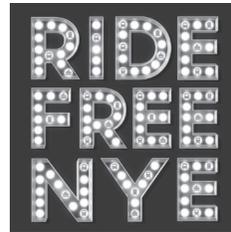
Today, you don't need to charter an entire bus, but we do encourage Metro Vancouverites to park their cars and opt for transit during the busy holiday rush.



Special Holiday Schedules

From **December 17 to December 30, 2018**, several bus routes will operate on a reduced service to reflect lower ridership to post-secondary schools.

Buses, SkyTrain and SeaBus will all run on a modified Sunday/holiday schedule on **Christmas Day** (December 25), **Boxing Day** (December 26), and **New Year's Day** (January 1). West Coast Express will not operate on these dates.



Ride Free NYE

And don't forget – we're offering free rides after 5:00 p.m. on New Year's Eve (December 31) to get you home safely.

For more information visit translink.ca/nye

Head to the NightBus District, a central hub located on W Georgia St at Granville St., for late night transit home on NYE.

New Year's Eve, buses will run on a modified weekday schedule with extended service on some routes. SkyTrain will run on a modified weekday service schedule. Last trains will be approximately one hour later to accommodate New Year's Eve crowds. SeaBus will be running modified weekday service. The last SeaBus sailings will be approximately one hour later to accommodate New Year's Eve crowds. West Coast Express will operate regular westbound service with modified eastbound service in the afternoon. Eastbound trains will be departing Waterfront at **1:00 p.m., 3:00 p.m., 4:20 p.m., 5:30 p.m., and 6:20 p.m.**

Visit translink.ca/holidayservice for the full list of holiday changes.

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Tap your card, not your wallet.



translink.ca/taptopay



COMING EVENTS

- ✓ **Glow Christmas.** Bring together the people you love to stroll, laugh and play under the twinkle of a million lights at Glow, the largest indoor Christmas festival in Greater Vancouver. Through January 19, 2019 enjoy our playgrounds and interactive features will entertain the kids for hours, while the adults kick back at our licensed bar and enjoy some live music. glowgardens.com/christmas-langley
- ✓ **FlyOver Canada.** FlyOver Canada transforms into a magical winter wonderland until January 6, 2019. Fly like Santa and his elves on a magical flight across Canada and on to the North Pole! flyovercanada.com/christmas
- ✓ **Canyon Lights.** Capilano Suspension Bridge's annual holiday tradition Canyon Lights, runs until January 27, 2019. You will be dazzled by thousands of magical lights twinkling across the Suspension Bridge, Treetops Adventure, Cliffwalk and throughout the park. Canyon Lights also illuminates the river and cliff face. See the world's tallest living Christmas tree (153 feet tall!) New this year is 'Fireflies', an interactive lighting display in the rainforest. Using giant flashlights, guests can magically awaken waves of tiny lights that glimmer and twinkle like fireflies. capbridge.com
- ✓ **Family Friendly New Years Eve Variety Show.** Ring in 2019 with funny-man Daniel Zindler and his cast of fools performing circus acrobatics, magic, juggling and music. After one of Vancouver's largest balloon drops, tuck the kids into bed early or enjoy downtown on New Year's Eve. This all ages New Year's Eve Variety Show is now at the Queen Elizabeth Theatre. Presented by Vancouver Cabaret Arts, Supported by Province of British Columbia, City of Vancouver and Vancouver Civic Theatres. Contact our box office at 604-817-1315. vancouvercabaret.com
- ✓ **Yoga Play.** Where commerce, spirituality and comedy meet. Yoga Play, by Dipika Guha and directed by Jovanni Sy runs from February 7 - 16, 2018 and is a hilarious satire asks what it takes to find authenticity in a world determined to sell enlightenment. Tickets and information at gatewaytheatre.com/yoga-play
- ✓ **The Illusionists.** This mind-blowing spectacular showcases the jaw dropping talents of the most incredible Illusionists on earth. The Illusionists – Live from Broadway has shattered box office records across the globe and dazzles audiences of all ages with a powerful mix of the most outrageous and astonishing acts ever to be seen on stage. This non-stop show is packed with thrilling and sophisticated magic of unprecedented proportions. Showing at the Queen Elizabeth Theatre from January 5 - 20, 2019. vancouver.broadway.com/shows/illusionists
- ✓ **Hopwired - Festival of Coffee and Beer.** Hopwired Festival presented by 99.3 The Fox and Espresso February 23, 2019 from 1:00 p.m. to 5:00 p.m. at the Croatian Cultural Centre. The best minds in craft beer and coffee collaborate. Experience rare coffees and craft beers at one of the most unique and unpretentious specialty beverage tasting festivals in Canada. Tickets and more information available at hopwiredfest.com



Submit your community events via translink.ca/buzzerevents

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Win a free Monthly Pass!

THE BUZZER

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Marc David Ramos

Welcome World Juniors!

ALSO IN THIS ISSUE...

- » Winter Service Changes
- » Winter travel tips
- » Real-time transit info
- » World Junior Hockey... and more!

buzzer.translink.ca



Winter Service Changes

Effective December 31, 2018

Four times a year (each spring, summer, fall and winter), TransLink makes bus service changes to reflect seasonal changes in demand, maximize opportunities to respond to customer feedback and bring more service to where customers need it most.

Through our Winter Service Changes, we're improving bus service across the region to reduce overcrowding and wait times, extend service hours, and increase reliability, as part of the continued roll out of the 10-Year Vision. Visit tenyearvision.translink.ca and watch for even more improvements throughout 2019, including new B-Line routes.

Here are just a few highlights from the Winter Service Changes.

For a complete list of the improvements we're bringing to your neighbourhood, visit translink.ca/servicechanges.

23 Beach/Yaletown/ Main Street Station

We're increasing service at busy times on weekday evenings to reduce overcrowding and pass-ups.

- » **Weekdays** Every 12 minutes between 7 and 8:30 p.m. (increase from every 15 minutes)

116 Metrotown Station/ Edmonds Station

We're increasing service at busy times on weekday afternoons to reduce overcrowding and pass-ups.

- » **Weekdays** Every 15 minutes from 3 to 5 p.m. (increase from every 20 minutes)

312 Scott Road Station/ Newton Exchange

We're adding an extra late trip on weekday evenings to reduce overcrowding on the last bus home.

- » **Weekdays** Additional southbound trip at 1:34 a.m. (last trip previously 12:34 a.m.)

319 Scott Road Station/ Newton Exchange

We're adding an extra early trip

on weekday mornings and extra service on Saturday mornings to reduce overcrowding and pass-ups.

- » **Weekdays** Additional northbound trip at 4:33 a.m. (first trip previously 4:42 a.m.)
- » **Saturdays:** Every 12 minutes from 5 – 7:30 a.m. (increase from every 10-20 minutes)

325 Surrey Central Station/ Newton Exchange

We're adding an extra early trip on weekday mornings to reduce overcrowding and pass-ups.

- » **Weekdays** Additional northbound trip at 5:35 a.m. (first trip previously 5:55 a.m.)

351 Bridgeport Station/ Crescent Beach

We're increasing service at busy times on weekday evenings to reduce overcrowding and pass-ups.

- » **Weekdays** Two additional southbound trips from 6 – 7 p.m. between Bridgeport Station and South Surrey Park and Ride

388 Carvolth Exchange/ 22nd Street Station

We heard you! We're switching from a Community Shuttle bus to a full-size 40-foot bus to reduce overcrowding and pass-ups on this route.

746 Haney Place/Albion

We're adding extra trips on weekday evenings to connect with West Coast Express.

- » **Weekdays:** Two additional trips between 4:30 p.m. and 5:30 p.m.

Please note: This list is accurate as of our publish date.

4 winter safety tips for transit this season

Winter is coming to Metro Vancouver and we want to help you be weather-wise.

1. Hold on!



To prepare for wet, snowy and icy conditions, hold on to handrails and poles where available. Closed toed, weather appropriate footwear will also help maintain a good grip. Wet, snowy and icy floors can quickly become slippery floors. Where possible, kick the snow from your shoes before getting on your chosen mode of transit. Remember, always be courteous to other passengers and don't put your feet up on open seats!

2. Don't run!



There's a time and a place to get your cardio in, and running for your train or bus just isn't one of them. Slow down and stay safe. Get real-time transit info is readily available on our mobile website, through Trip Planner and Transit Alerts at translink.ca, on Twitter via @TransLink, or by phone at (604) 953-3333. The latest up-to-date transit information is literally at your finger tips!



For full Service Changes details and maps, please scan this code or visit translink.ca/servicechanges

Know before you go! Visit translink.ca/tripplanner for the latest schedules.

3. Dress for the season.



Bus operators have a lot to be aware of in AND outside of the bus. Make yourself visible to them! Wear lights, bright colours or reflective clothing, and stand close to the bus stop pole so they can stop safely for you. Conditions can change quickly, so consider dressing in layers as temperatures fluctuate throughout the day and mode you're travelling on. Staying comfortable can be crucial to your transit commute.

4. Allow extra time.



Much like all traffic, our buses can get held up by poor road conditions. To stay safe, our operators will reduce speeds and take extra caution to keep everyone safe.

For more information on winter conditions, visit: translink.ca/winterconditions

Real-Time Transit Information

Say 'goodbye' to the red LED signs on SkyTrain's Expo and Millennium Lines, and get ready to say 'hello' to coloured signs with real-time transit information! We're improving the customer experience by giving you the ability to know exactly when your train is coming, upcoming trains and where they're going.

While these signs will be a new addition to Expo and Millennium Lines, if you ride the Evergreen Extension and Canada Line you will be used to seeing them in your stations.



Work is underway at Lougheed and Edmonds station, continuing at remaining Expo and Millennium Line stations (excluding the Evergreen Extension) through 2020.

We're adding approximately 280 new customer information signs, including the 'next train' signs on platforms as well as new SkyTrain status signs outside the station – the first exterior station signs on the system!

Take transit home for the holidays

The TransLink Store has launched 12 new products! They include hoodies, a pocket square, greeting cards, bus and SkyTrain ornaments, Vancouver icons pillow and wrapping paper, just to name a few. Shop online from the comfort of your own home at translinkstore.ca



A message for visitors

On December 26, Vancouver (and Victoria) will welcome the world – the World Juniors that is! The 2019 IIHF World Junior Championship is in its 43rd year and will run until January 5, 2019. We're proud to partner with the IIHF to help move volunteers, residents and visitors during its week and a half run. For more information visit translink.ca/worldjuniors