

Contest Corner – Win a Monthly Pass!

LAST ISSUE'S MONTHLY PASS WINNER

We had **961** correct entries in our last contest and **Jenna L.** won the Monthly Pass!



WIN A FREE Monthly Pass on your Compass Card! Email thebuzzer@translink.ca with the subject line "Contest" and tell us your answer to the question below, your full name, your phone number and where you got the Buzzer (include your bus route number). Make sure to include everything – **entries missing info are not entered to win!** Only **one** entry per person, please. You must be 19+ years of age to enter. Employees of TransLink, its subsidiaries and contractors are not eligible.

When do Summer Service Changes begin?
(Hint: It's in this issue!)

Enter by **August 7, 2018 at 9 a.m. Pacific Time.** We'll randomly draw a name from all correct entries. Chances of winning depend on the number of correct entries received. The winner will be notified by phone shortly after the draw. Winner must correctly answer a skill-testing question. See buzzer.translink.ca/contest for full contest terms and conditions.

PRIVACY POLICY We use your personal info only for the contest, and we delete all entries after we pick a winner. Here's the long version: the personal information collected, used and disclosed is necessary for the administration of the Contest and is in accordance with provisions of Part 3 of the Freedom of Information and Protection of Privacy Act (British Columbia). Please refer to translink.ca/privacy or contact the TransLink Privacy Officer at privacy@translink.ca for further information.

BACK ISSUES

The Buzzer has been published for over 100 years! In this section, we mine through our archives for some fun historical finds!

1987 The July 3, 1987 issue celebrated a new generation of buses entering service!

BC Transit recently took delivery of 28 new GM Classic buses. The Classic is the first new GM bus design since 1959, when the familiar "New Look", which has been the backbone of Greater Vancouver's diesel fleet since 1961, first came off the assembly line.



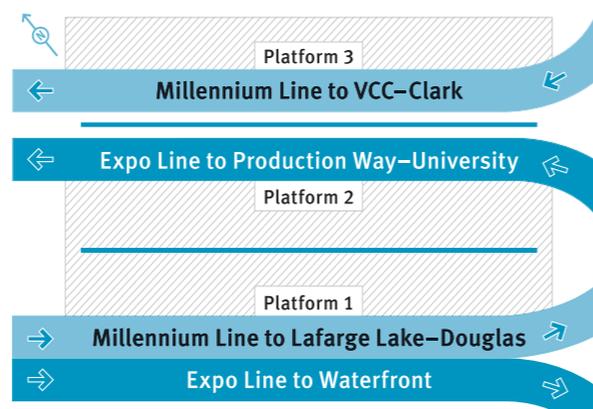
In 2018, we're receiving 106 compressed natural gas (CNG) buses—all of which will be operating out of Surrey Transit Centre!

New platform assignments for Millennium Line at Lougheed

Starting June 25, Millennium Line trains to Lafarge Lake–Douglas Station will depart from Platform 1 and trains to VCC–Clark Station will depart from Platform 3.

Customers should follow station signage to ensure they are waiting at the correct platform to catch their Millennium Line train. Expo Line trains will continue to use Platform 1 and 2.

This new configuration will allow trains to operate through Lougheed Town Centre Station more efficiently.



CONNECT WITH TRANSLINK

Web	translink.ca
Info line	604.953.3333
Twitter	@translink
Instagram	@translinkbc
Facebook	facebook.com/translink
Next Bus SMS	Text your stop number and route number to 33333 for bus times
Buzzer blog	buzzer.translink.ca
Buzzer email	thebuzzer@translink.ca

Tap your card, not your wallet.



translink.ca/taptopay



COMING EVENTS

- ✓ **Car Free Days.** These events celebrate the vibrancy of Vancouver's diverse neighbourhoods through a multi-site annual arts and culture festival that reclaims traffic thoroughfares as community focused public spaces. Find them, noon to 7 p.m., on June 16 (Denman St. in the West End, from Davie St. to Robson St.), June 17 (Main St., from Broadway to E 30th Ave.), July 8 (Commercial Dr., from Venables St. to N Grandview Hwy.). Learn more at carfreevancouver.org.
- ✓ **TransLink Annual General Meeting and Open Board Meeting.** Join us on June 21, 9 a.m., at TransLink's head office (400–287 Nelson's Court, New Westminster) for our Annual General Meeting (AGM). We'll share highlights from 2017 in transit—from financial to operational milestones—for regional stakeholders, senior TransLink staff, media and the general public. After a brief break, June's Open Board Meeting will follow. Learn more at translink.ca/boardmeetings.
- ✓ **Surrey Canada Day.** Canadian singer-songwriters Serena Ryder and Brett Kissel co-headline the City of Surrey's annual Canada Day celebration on July 1, 10 a.m. to 11 p.m. at the Bill Reid Millennium Amphitheatre. Presented by Coast Capital Savings, this year's free family-friendly event—featuring an amusement park, midway games and interactive activities for all ages—is expected to be the largest Canada Day event in Western Canada, welcoming over 100,000 throughout the day. Learn more at surrey.ca/canadaday.
- ✓ **Khatsahlano Street Party.** The best day of summer in Vancouver returns on July 7, 11 a.m. to 9 p.m. Brought to you with love from the merchants of West 4th Avenue, the Khatsahlano Street Party extends ten full city blocks from Burrard to MacDonald in the heart of Kitsilano featuring tons of live music, food trucks, vendors, beer gardens, artisans, family fun and much more! Learn more at khatsahlano.com.
- ✓ **Surrey Fusion Festival.** The ultimate celebration of food, music and culture returns to Holland Park for its 11th year, July 21–22, 11 a.m. to 10 p.m. The free, all-ages event hosts over 50 cultural pavilions showcasing authentic cuisine from countries around the world, crafts, textiles, instruments and more! Over 150 musicians, artists and dancers perform across six stages over two days, including Saturday's headliner Walk Off The Earth. The event also features an Indigenous village, cooking stage and kids' world. Learn more at surreyfusionfestival.ca.
- ✓ **Celebration of Light.** Vancouver's beloved fireworks festival is returning for a 28th year at English Bay, in the heart of downtown Vancouver. South Africa takes over the sky on July 28, followed by Sweden on August 1 and South Korea on August 4. Fireworks start at 10 p.m. Learn more at hondacelebrationoflight.com. There will be additional transit service to get you to and from the festivities, so visit translink.ca closer to event day for more information and to plan your trip.

Submit your community events via translink.ca/buzzerevents



Vol 100 No.7, ISSN 0714-1688



Win a free Monthly Pass!

THE BUZZER

Published by TransLink • June 15, 2018



© Chrissy Wang

Summer Service Changes Begin June 25

ALSO IN THIS ISSUE...

- » Lougheed platform change
- » New transit fares
- » Maintenance and repair program . . . and more!

buzzer.translink.ca



Summer Service Changes begin June 25

Four times a year (*each spring, summer, fall and winter*), TransLink makes bus service changes to reflect seasonal changes in demand and to add more service to where our customers need it most.

Here are just a few highlights from the Summer Service Changes. For a complete list of the improvements we're bringing to your neighbourhood, visit translink.ca/servicechanges.

Please note: This list is accurate as of our publish date.

10-YEAR VISION IMPROVEMENT (PERMANENT)

319 Scott Road/Newton Exchange

We heard you! We're increasing service at busy times on weekdays to reduce wait times and pass-ups.

- » Weekdays:
 - Every 7-15 mins. between 5pm – 11pm
 - Up from every 8-20 mins. between 5pm – 11pm

SEASONAL IMPROVEMENTS

We're adding extra trips on myriad routes to get you to and from popular summer attractions!

15 Cambie/Olympic Village

- » Saturdays: 11am-8pm: every 12 mins.
- » Sundays: 12pm-7pm: every 12 mins.

19 Downtown/Stanley Park (between West Pender & Cambie and Stanley Park Loop)

We're adding extra trips on the 19 route between downtown Vancouver (W Pender St. & Cambie St.) and Stanley Park! When combined with the regular 19 Metrotown Station/Stanley Park service, frequency between downtown and Stanley Park is as follows:

- » Weekdays:
 - Every 6-7 mins. from 10am – 5pm
 - Every 5 mins. from 5-6 pm
 - Every 6 mins. from 6-9 pm
- » Weekends:
 - Every 5-6 mins. from 9am–7pm

23 Main St/Yaletown/Beach

- » Weekdays: 7pm–8:30pm, every 12 mins.
- » Saturdays: 1pm–6pm, every 10 mins.
- » Sundays: 1pm–8pm, every 10 mins.

50 Waterfront/False Creek South

- » Saturdays: 11am–8pm, every 12 mins.
- » Sundays: 12pm–7pm, every 12 mins.

150 White Pine Beach/Coquitlam Central Station

- » Weekdays: 9:30am–7:30pm, every 60 mins.
- » Weekends: 9:30am–7:30pm, every 60 mins.

620 Tsawwassen Ferry/Bridgeport Station

- » Fridays:
 - Last trip to the ferry: 11pm
 - Last trip from the ferry: 12am
- » Saturdays:
 - Last trip to the ferry: 10:05pm
 - Last trip from the ferry: 11pm
- » Sundays:
 - Last trip to the ferry: 11pm
 - Last trip from the ferry: 12am

RENAMED ROUTES

We're renaming these routes to improve customer experience for new riders! Buses will operate exactly the same, only the destination sign will change. Customers can remain on the bus when the route number changes.

560 Langley Centre/Murrayville and 561 Langley Centre/Brookswood

The C60 and C61 routes are now the 560 Langley Centre/Murrayville and 561 Langley Centre/Brookswood

- » 560 route will service north-eastern portion of the loop
- » 561 route will service south-western portion of the loop

745 Haney Place/Cottonwood and 746 Haney Place/Albion

The C45 and C46 routes are now the 745 Haney Place/Cottonwood and 746 Haney Place/Albion

- » 745 route will service north-eastern portion of the loop
- » 746 route will service south-western portion of the loop

Visit translink.ca/servicechanges to see route maps.

ROUTE ADJUSTMENTS

20 Victoria/Downtown (Layover Pilot Project)

We heard you and we're trying something new! Congestion in downtown Vancouver often affects this route's reliability. That's why we're piloting a layover on Richards Street at W Georgia Street. This provides buses on the 20 with buffer time to get back on schedule.

44 UBC/Downtown

To provide express service downtown, the 44 will no longer serve five bus stops:

- » Stop #50045 – SB Burrard St FS Robson St
- » Stop #50046 – SB Burrard St NS Barclay St
- » Stop #50073 – NB Burrard St FS Pacific St
- » Stop #56558 – NB Burrard St FS Dunsmuir St
- » Stop #50076 – EB W Pender St FS Burrard St

C-YA LATER!

The letter "C" used to indicate the route was served with only community shuttle buses. Today, we operate our bus fleet interchangeably, depending on demand, to better serve our customers.

We're continuing to phase out the "C" on community shuttle bus routes. On June 25, we're saying "c-ya" to the "C" on the following routes:

Old Route No.	New Route No.
C76	310 Scottsdale/Ladner
C75	322 Scottsdale/Newton Exchange
C70	370 Cloverdale/Willowbrook
C60 and C61	560 Langley Centre/Murrayville and 561 Langley Centre/Brookswood
C62	562 Langley Centre/Walnut Grove
C63	563 Langley Centre/Fernridge
C64	564 Langley Centre/Willowbrook
C43	743 Meadowtown/Haney Place/South Haney
C44	744 Meadowtown/Haney Place
C45 and C46	745 Haney Place/Cottonwood and 746 Haney Place/Albion
C48	748 Thornhill/Haney Place
C49	749 Ruskin/Haney Place

Know before you go!

Visit translink.ca/tripplanner

Keep Improving ← → Keep Moving

TransLink Maintenance and Repair Program

We're making critical investments in aging infrastructure across the system to keep customers safe, comfortable and moving across a reliable transit network every day.

There are currently 98 active projects, a \$200 million investment, for everything from fleet replacement to major SkyTrain station upgrades!

This includes seismic upgrades and accessibility improvements to Waterfront Station's SeaBus terminal, and the Granville Station escalator replacement project. The project's complexity means the three main escalators at Granville Station, which are the longest in Metro Vancouver, will be built piece-by-piece on site!

These are just some of the projects. Learn more about what's underway and what's to come at translink.ca/keepmoving.

New transit fares effective July 1

Phase One of the Mayors Council's 10-Year Vision calls for much-needed transit investments to increase capacity, reduce overcrowding and introduce bus service to new areas.

To help fund these investments, the Mayors' Council identified annual increases to transit fares over the next decade. These minor fare increases will help bring more and better service to everyone in the region.

On July 1, fares will increase by 5 to 10 cents for single-use fares, 25 cents for DayPasses and \$1 to \$2 for Monthly Passes. Customers who pay cash fares on the bus will still need to pay with exact change.

Even with these modest increases, Metro Vancouver continues to have the lowest average fares of all major Canadian cities.

		Zone	Current Fares	New Fares Effective July 1
Tap to Pay*/ Compass Ticket/ Cash	Adult	1	\$2.85	\$2.95
		2	\$4.10	\$4.20
		3	\$5.60	\$5.70
Compass Ticket/ Cash	Concession	1	\$1.80	\$1.90
		2	\$2.80	\$2.90
		3	\$3.80	\$3.90
Compass Stored Value	Adult	1	\$2.20	\$2.30
		2	\$3.25	\$3.35
		3	\$4.30	\$4.40
	Concession	1	\$1.80	\$1.85
		2	\$2.80	\$2.85
		3	\$3.80	\$3.85
DayPass	Adult	All	\$10.00	\$10.25
	Concession	All	\$7.75	\$8.00
Monthly Pass	Adult	1	\$93.00	\$95.00
		2	\$126.00	\$128.00
		3	\$172.00	\$174.00
	Concession	All	\$53.00	\$54.00

* You can now tap your contactless Visa® and Mastercard® credit card or mobile wallet to pay your adult cash fare. Remember—the most cost-effective way to travel across the system is to use a Compass Card.

Learn more at translink.ca/fares.