

Contest Corner – Win a Monthly Pass!

LAST ISSUE'S MONTHLY PASS WINNER

We had **500** correct entries in our last contest and **Gerry D.** won the Monthly Pass!



WIN A FREE Monthly Pass on your Compass Card! Email thebuzz@translink.ca with the subject line "Contest" and tell us your answer to the question below, your full name, your phone number and where you got the Buzzer (include your bus route number). Make sure to include everything – **entries missing info are not entered to win!** Only **one** entry per person, please. You must be 19+ years of age to enter. Employees of TransLink, its subsidiaries and contractors are not eligible.

What can you now bring to Metrotown Station?
(Hint: It's in this issue!)

Enter by **May 18, 2018 at 9 a.m. Pacific Time**. We'll randomly draw a name from all correct entries. Chances of winning depend on the number of correct entries received. The winner will be notified by phone shortly after the draw. Winner must correctly answer a skill-testing question. See buzzer.translink.ca/contest for full contest terms and conditions.

PRIVACY POLICY We use your personal info only for the contest, and we delete all entries after we pick a winner. Here's the long version: the personal information collected, used and disclosed is necessary for the administration of the Contest and is in accordance with provisions of Part 3 of the Freedom of Information and Protection of Privacy Act (British Columbia). Please refer to translink.ca/privacypolicy or contact the TransLink Privacy Officer at privacy@translink.ca for further information.

BACK ISSUES

The Buzzer has been published for over 100 years! In this section, we mine through our archives for some fun historical finds!

1962 The March 2, 1962 issue of **The Buzzer** encouraged customers to help hasten service!

Everybody is anxious to get home as quickly as possible at the end of the work day or after a shopping tour. And you can help. Please try to have the exact fare ready. Your co-operation will be appreciated and will help speed up transit service both for you and for other passengers.

Whether paying by cash or card, we encourage all customers to have their exact fare ready prior to getting on transit.



BIKES AT METROTOWN

Exciting news for our multi-modal commuters—bikes are now allowed at Metrotown Station! Customers traveling with bikes will need to enter and exit using the elevators at the centre stationhouse. The east and west stationhouses have escalators only and bikes are not permitted due to safety concerns. SkyTrain bicycle restrictions remain in place during varying times of day and can be found on our website at translink.ca/bikesontransit. Work is expected to be fully complete at Metrotown Station later this spring, including a new Bike Parkade!

Bike Parkades are secure facilities where customers who ride bikes to or from transit can lock their bike for the day. The parkade can be accessed with a registered Compass Card 24 hours a day, 7 days a week, for \$1 per use (per day) to a maximum of \$8 per calendar month. Get more information here: translink.ca/bikeparkade



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about
Compass

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COMING EVENTS

- ✓ **'Journey' by Shameem Khan.** From April 3 – 30, experience The Art of Khan in the Plaskett Gallery @ Massey Theatre. With an architectural career spanning three continents, watercolor has always been an important medium in the work of Shameem Khan, to convey an initial representation of any design project. masseytheatre.com
- ✓ **"Fusion" A Cappella Competition.** Region 26 of the Sweet Adelines is pleased to invite you to our upcoming "Fusion" A Cappella Competition from May 3 – 6, in Surrey, BC. This exciting weekend includes a free Mass Sing, a quartet and chorus competition, and a phenomenal Show of Champions on Saturday evening. Join us and experience the very best in women's barbershop! region26.ca
- ✓ **Burnaby Festival of Learning.** The Burnaby Festival of Learning takes place May 6 – 12, and celebrates lifelong learning, featuring a week-long series of FREE daily events for ALL ages. Performances, lectures, discussions, tours, and more, all across Burnaby. #LearnGrowThrive co-presented by Simon Fraser University, the City of Burnaby and many Burnaby community organizations. festival-of-learning.ca
- ✓ **Vancouver International Children's Festival.** Head down to Granville Island for the Vancouver International Children's Festival May 28 – June 3! Enjoy spectacular performances from around the globe for kids and families of all ages. Acrobatics, puppetry, theater, music and lots of arts activities. Get your tickets today. childrensfestival.ca
- ✓ **rEvolver Theatre Festival.** The sixth annual rEvolver Theatre Festival features a sophisticated, adventurous, and innovative program of new works by distinct voices from across the Canadian live theatre scene. Enjoy 11 mainstage shows over 11 days from May 23 – June 3, touching on hard-hitting contemporary concerns in unexpected ways with offbeat, smart, and comedic productions. See dynamic new works by local theatre artists, acclaimed touring productions from across Canada, and a selection of free programming. revolverfestival.ca
- ✓ **Spring Bike to Work and School Week.** Gear up for HUB's Spring Bike to Work Week from May 28 – June 3. This annual community event celebrates bike commuting across Metro Vancouver! Visit over 80 Celebration Stations offering free drinks, snacks, quick bike tune-ups, and great prizes. Why register? Along with winning more prizes, your logged trips help us work with local leaders to improve cycling infrastructure in your communities. Be part of the change and help make Metro Vancouver a happier, healthier place to live, work, and play! bikehub.ca/bike-events/bike-to-work-week
- ✓ **Jane's Walk.** Jane's Walks encourage people to share stories about their neighbourhoods, discover unseen aspects of their communities, and use walking as a way to connect with their neighbours. Walks take place in hundreds of cities around the world. Join the next global Jane's Walk Festival from May 4–6! janeswalk.org



Submit your community events via
translink.ca/buzzerevents

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Win a free Monthly Pass!

THE BUZZER

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Spring Service Changes Begin April 23

ALSO IN THIS ISSUE...

- » Tap your card, not your wallet
- » Bike Parkades
- » 10-Year Vision . . . and more!

buzzer.translink.ca



Spring Service Changes 2018



Four times a year (*each spring, summer, fall and winter*), TransLink makes bus service changes to reflect seasonal changes in demand and to add more service to where our customers need it most.

Here are just a few highlights from the Spring Service Changes. For a complete list of the improvements we're bringing to your neighbourhood, visit translink.ca/servicechanges.

Please note: This list is accurate as of our publish date.

Effective April 23, 2018

229 Lonsdale Quay/Lynn Valley

We're increasing service at busy times on the weekend to reduce wait times.

Saturdays:

- » Every 20 minutes from 1 pm-8 pm
- » Every 30 minutes from 9 pm-12 am

Sundays:

- » Every 20 minutes from 2 pm-8 pm
- » Every 30 minutes from 9 pm-12 am

403 Bridgeport Station/Three Road

We're increasing service at busy times on Sundays to reduce wait times.

Sundays:

- » Every 15 minutes from 2 pm-7 pm
- » Every 20 minutes from 7 pm-8 pm

337 Fraser Heights/Guildford/Surrey Centre (from Guildford and Fraser Heights)

We're increasing service at busy times on the weekends to reduce wait times.

Saturdays:

- » Every 15 minutes from 7 am-9 am

Sundays:

- » Every 15 minutes from 8 am-10 am

N17 UBC/Downtown

We're extending late night service on Fridays and Saturdays.

Friday – Saturday:

- » Every 20 minutes from 2 am-3:30 am

C3 Victoria Hill/Quayside

We're increasing service at busy times throughout the week to reduce overcrowding.

Weekdays:

- » Every 10 minutes from 6 am-9 am and 3 pm-7 pm

NEW ROUTES! WE'RE RENAMING SECTIONS OF EXISTING ROUTES

129 Patterson Station/Holdom Station 133 Holdom Station/Edmonds Station

We're improving customer experience on the 129 route by renaming the portion between Holdom and Edmonds to the 133 Holdom Station/Edmonds Station.

- » The 129 will now run between Patterson and Holdom Stations. At Holdom Station, it will change to the 133, operate between Holdom and Edmonds Stations.
- » Buses will operate exactly the same. Only destination signs will change.
- » Passengers traveling through Holdom Station will not need to change buses.



68 UBC Exchange/Lower Mall 70 UBC Exchange/Wesbrook Mall

- » The C18/C20 is now the 68 UBC Exchange/Lower Mall and 70 UBC Exchange/Wesbrook Mall.
- » The new 68 route will service the N.E. portion of the loop and the 70 route will service S.W. portion of the loop.
- » Buses will operate exactly the same. Only destination signs will change.
- » Passengers traveling through Thunderbird Blvd will not need to change buses.



SEASONAL IMPROVEMENTS

19 Metrotown Station/Stanley Park

Traveling to Stanley Park on the weekend? We're adding additional service to the 19 Metrotown/Stanley Park!

- » Effective May 21–June 26

Saturdays:

- » Every 5-6 minutes from 9 am-7 pm

Sundays:

- » Every 6 minutes from 9 am-7 pm

42 Alma/Spanish Banks

Traveling to Spanish Banks or Jericho Beach on the weekend? We're introducing the 42 Alma/Spanish Banks!

- » Effective May 19 – September 3 (Labour Day inclusive)

Saturdays:

- » Every 5-6 minutes from 9 am-7 pm

Sundays:

- » Every 6 minutes from 9 am-7 pm

150 White Pine Beach/Coquitlam Central Station

Traveling to White Pine Beach? The 150 White Pine Beach/Coquitlam Central Station is back!

- » **Weekends:** effective May 5–September 3 (*Labour Day inclusive*)

- » **Weekdays:** effective June 11–August 31

- » Every 60 minutes from 9:30 am-7 pm

236 Grouse Mountain/Pemberton Heights/Lonsdale Quay

Traveling to Grouse Mountain? We're doubling service on the 236!

- » Effective April 23 – September 3 (Labour Day inclusive)

Weekdays:

- » Every 15 minutes from 9 am-3 pm

620 Tsawwassen Ferry/Bridgeport Station

Additional trips to the Tsawwassen Ferry terminal are back!

- » Effective April 24 until September 4 (Labour Day inclusive)

Every Day:

- » Two to three buses every hour to coincide with summer ferry schedule.

C-YA LATER!

We're phasing out the "C" on Community Shuttle bus routes. The letter "C" was previously used to indicate that a route was serviced by a Community Shuttle, but today, in order to better serve our customers we operate our bus fleet interchangeably, depending on demand. As a result, beginning April 23, your route number may be changing.

131 Kootenay Loop/Hastings at Gilmore

- » Formerly C1

132 Capitol Hill/Hastings at Gilmore

- » Formerly C2

42 Spanish Banks/Alma

- » Formerly C19

371 Surrey Central Station/Scott Road Station

- » Formerly C71

373 Surrey Central Station/Guildford

- » Formerly C73

68/70 UBC Exchange/West Mall

- » Formerly C18

68/70 UBC Exchange/Totem Park

- » Formerly C20

280 Bluewater/Snug Cove

- » Formerly C10

281 Eagle Cliff/Snug Cove

- » Formerly C11

262 Brunswick/Caulfield

- » Formerly C12

- » Effective May 26, 2018

215 Indian River/Phibbs Exchange

- » Formerly C15

- » Effective May 26, 2018

Full Speed Ahead!

Recently, the Mayors' Council and the Province of British Columbia came to an agreement on a funding plan for Phase Two of the 10-Year Vision. This announcement marked one of the largest infrastructure investments in Metro Vancouver's history! Some of the key elements customers will see include:

- **Construction of Surrey-Newton-Guildford Light Rail**
- **Construction of Millennium Line Broadway Extension**
- **Significant upgrades to existing Expo-Millennium Lines to expand capacity to meet and improve the customer experience**
- **An 8% increase in bus service to address overcrowding, reduce wait times and bring bus services to communities with limited service**
- **Improvements to sidewalks, bikeways, multi-use pathways and roadways**

We're working hard behind the scenes with all levels of government to finalize details of this plan. Stay tuned for more info!

Know before you go!

Visit translink.ca/tripplanner

Tap your card,
not your wallet.



Tap to Pay

Tap to Pay brings you more ways to pay later this spring! To get ready, we're reminding you to avoid "card clash" by removing your Compass Card (from your wallet before tapping it on a card reader. Learn more at translink.ca/taptopay