

Contest Corner – Win a Monthly Pass!

LAST ISSUE'S MONTHLY PASS WINNER We had **986** correct entries in our last contest and **Michelle Kimseng** won the Monthly Pass!



The answer? *The services changes began on January 4.*

WIN A FREE Monthly Pass on your Compass Card! Email thebuzzer@translink.ca with the subject line "Contest" and tell us your answer to the question below, your full name, your phone number and where you got the Buzzer (include your bus route number). Make sure to include everything – **entries missing info are not entered to win!** Only **one** entry per person, please. You must be 19 years of age to enter. Employees of TransLink, its subsidiaries and contractors are not eligible

When do the Spring Service Changes begin?

(Hint: It's in this issue!)

Enter by **Friday May 18, 2016 at 9 am Pacific Standard Time**. We'll randomly draw a name from all correct entries. Chances of winning depend on the number of correct entries received. The winner will be notified by phone shortly after the draw. Winner must correctly answer a skill-testing question. See buzzer.translink.ca/contest for full contest terms and conditions.

PRIVACY POLICY We use your personal info only for the contest, and we delete all entries after we pick a winner. Here's the long version: *The personal information collected, used and disclosed is necessary for the administration of the Contest and is in accordance with provisions of Part 3 of the Freedom of Information and Protection of Privacy Act (British Columbia).* Please refer to translink.ca/privacy-policy or contact the TransLink Privacy Officer at privacy@translink.ca for further information.

SkyTrain VIP - Gotcha! April Fools!

BACK ISSUES

The Buzzer is 100 years old this year! In this section, we mine old issues for some historical tidbits and fun stuff. Enjoy!



1959 In the April, 1959 issue of the Buzzer, readers were reminded to keep transfers unfolded and ready for inspection when required!

Transfer, please

Does your bus route include more than one fare zone? If so, you can help to speed up service by keeping your transfer unfolded and ready for inspection when required. Your co-operation will speed things up for everyone.

While our fare media has come a long way since then, the message remains the same – for ease of tapping in and out of the system, and to ensure smooth and efficient passage through fare gates, make sure your Compass Card or Ticket is easily accessible throughout your journey.

THE TRANSIT NETWORK REVIEW REPORT



The 2015 Transit Network Consultation ran from October 13 through November 6, 2015. With 85 proposed service changes across Metro Vancouver, this was the largest public consultation on service changes in TransLink's history.

We engaged more than 12,000 stakeholders across Metro Vancouver through an online survey, event attendance and in-person meetings. Feedback received during the consultation program and a comprehensive analysis, will help to inform planning decisions over the next two years. The approved changes to the Community Shuttles in New Westminster and Vancouver will be implemented this spring. Check out all the service changes on the next page!

Full recommendations on each of the proposed changes will be available at translink.ca/tnc.

Be a SkyTrain VIP!

Introducing SkyTrain VIP Service. Up until now, SkyTrain seats have been first come, first serve. But starting today, **April 1st**, you can reserve a spot in the first train car and experience the luxury of pre-warmed seats, personalized neck pillows and complimentary on-board spa treatments.



Be the first to enjoy the view while riding in style. The cost? Only \$18.99 a ride! Proceeds will go to transforming the Vancouver Transit Centre into a crown sanctuary for Canuck.

Find more information on booking beneath Contest Corner in this issue!

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Buzzer blog	buzzer.translink.ca
Buzzer email	thebuzzer@translink.ca

Questions about
Compass



askcompass.ca

COMING EVENTS

- ✓ **Chefs and foodies unite at the The Fraser Valley Food Show!** This event includes unique food experiences, opportunities to learn behind-the-scenes culinary magic from professional chefs, dynamic entertainment through celebrity chef cooking demonstrations, cooking-related exhibits and fantastic shopping opportunities! Don't miss this culinary caucus from Apr 1 to 3. More details at fraservalleyfoodshow.com.
- ✓ **A fiddler on the roof. Sounds crazy, no?!** Royal City Musical Theatre is proud to present Fiddler on the Roof. The talented cast accompanied by a full orchestra sing the beautiful score of songs we all know and love: *Tradition, Matchmaker, Matchmaker, Sunrise, Sunset, If I Were a Rich Man* and *To Life! L'Chaim*. The production will play at the Massey Theatre from Apr 9 to Apr 23. Ticket prices are \$29 - \$47, available at ticketsnmw.ca.
- ✓ **The Vancouver Sun Run.** This has been Canada's largest 10 km road race since its first year in 1985. The Vancouver Sun Run is now the 2nd largest timed 10 km in the world! On Apr 17, runners, joggers, walkers and wheelchairs will make their way around the route along the streets of downtown Vancouver. Visit vancouver.sun.com/sunrun for more information.
- ✓ **The 14th Annual Hike for Hospice.** Each year this event takes place to raise funds to support people living with a terminal illness and their loved ones. It also raises awareness of the many challenges faced by hospice palliative care and promotes the wonderful work done by all the volunteers and professionals in the field. This year's hike will take place on May 1 in Port Moody. For registration details, please visit hike4hospice.ca.
- ✓ **Shipyards Night Market.** On the North Shore? Visit Shipbuilders' Square for the Shipyards Night Market on Friday Nights starting May 6 until Sept 30 for great food, art, music, entertainment and shopping. The market showcases BC's artisans, bakers and farmers. Products include jewellery, clothing, kids wear, bakers, produce, preserves, soaps, organic meats, honey, plants, chocolate and many handmade goods. For more information head to northshoregreenmarket.com.
- ✓ **Zumba Party!** To celebrate Move for Health Day and Mother's Day, head to the movin' and groovin' Zumba Party at the Dunbar Community Centre on May 7. Zumba features exotic rhythms set to high energy Latin and international beats. Before you know it you are getting fit and your energy levels are soaring. Plus, there will be door prizes and! The party is for ages 12 and up and tickets are \$5. Visit dunbarcentre.org or call 604.222.6060 for more information.
- ✓ **The Vancouver International Children's Festival.** Grab the kiddies and head down to Granville Island for May 30 to June 5. Enjoy spectacular performances from around the globe for kids and families of all ages. Acrobatics, puppetry, theatre, music and lots of arts activities. Get your tickets today at childrensfestival.ca.

Send your community events to translink.ca/buzzerevents



Printed on recycled paper. Vol 99 No.6, ISSN 0714-1688



Win a free Monthly Pass!

THE BUZZER

Published by TransLink • April 1, 2016



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Spring Service Changes begin April 11

ALSO IN THIS ISSUE...

- » Compass fare gate closures
- » Transit Network Review report
- » Pattullo Bridge Rehabilitation Project
- » Be a SkyTrain VIP... and more!

Visit the Buzzer blog at buzzer.translink.ca

2016 Spring Service Changes

Four times a year (April, June, September and December), TransLink updates its bus service schedules to reflect seasonal changes in customer demand and to optimize service.

SPRING SERVICE CHANGES TAKE EFFECT ON APRIL 11, 2016.

This list is accurate as of our publish date! Please check translink.ca/servicechanges or contact Transit Information at 604.953.3333 or @TransLink for corrections or further assistance.

9 Boundary/Broadway Station/Granville/Alma (SEASONAL)

- » All trips between UBC and Broadway/Alma are discontinued until September. Customers can take the 14 or the 99 B-Line between UBC and Alma.

25 Brentwood Station/UBC (SEASONAL)

- » All AM trips between Brentwood Station and UBC run every 10 minutes. Trips between Nanaimo Station and UBC run every 5 minutes.
- » Starting May 30, 2016, the 7:47 a.m., 7:58 a.m. and 8:06 a.m. trips from King Edward Avenue/Granville Street to Willingdon Avenue/Canada Way are discontinued until September.

28 Joyce Station/Phibbs Exchange/Capilano University (SEASONAL)

- » Service between Phibbs Exchange and Capilano University is discontinued until September. Customers can take the 239 for travel between Phibbs Exchange and Capilano University.

43 Joyce Station/UBC (SEASONAL)

- » The 7:09 a.m., 7:33 a.m., 8:39 a.m. and 9:10 a.m. trips from Joyce Station are discontinued until September.

44 UBC/Downtown (SEASONAL)

- » The 44 westbound AM peak trips run every 12 minutes and the eastbound PM peak trips run every 15 minutes.

84 VCC-Clark Station (SEASONAL)

- » The 8:15 a.m. and 8:28 a.m. trips connecting VCC-Clark and UBC are discontinued and will resume in September.

104 22nd Street Station/Annacis Island (TEMPORARY)

- » We've added extra service during peak hours to keep service on schedule and get where you need to go. With the Pattullo Bridge Rehabilitation Project starting in May 2016, increased congestion is expected across the region.

125 Patterson Station/BCIT (SEASONAL)

- » Beginning May 30, 2016, the 125 service between Patterson Station and BCIT is discontinued until September. As an alternative, passengers for BCIT may use the 130 from Metrotown.

130 Metrotown Station/Hastings/Phibbs Exchange/Capilano University (SEASONAL)

- » The 130 service between Phibbs Exchange and Capilano University is discontinued until September. Customers can take the 239 bus for travel between Phibbs Exchange and Capilano University.

143 SFU/Coquitlam Station (SEASONAL)

- » The 143 AM and PM peak trips operate every 12 minutes. Extended evening service is discontinued and the last trip that leaves SFU is at 7:45 p.m.
 - For service to Coquitlam Station, customers can take the 145 bus to catch the Millennium Line to Lougheed SkyTrain Station, and then the 97 B-Line.
 - For service along Como Lake, customers can take the 145 bus to catch the Millennium Line to Lougheed SkyTrain Station and then the 151 or 156.

145 Production Way/SFU (SEASONAL)

- » Service to SFU is decreased between 7:50 a.m. to 11:30 a.m. and 3:40 p.m. to 6 p.m. until September.

150 White Pine Beach/Coquitlam Station (SEASONAL)

- » Beginning May 7, 2016, the 150 weekends/holiday service to White Pine Beach from Coquitlam Station operates every 60 minutes. Weekday service to White Pine Beach begins June 13.

210 Upper Lynn Valley/Vancouver (SEASONAL)

- » The 210 leaving Burrard Station operates at 6:20 a.m., 6:50 a.m., 7:20 a.m. and then every 15 minutes until 8:50 a.m.

232 Grouse Mountain/Phibbs Exchange (TEMPORARY)

- » From March 19 to April 3, 2016 the 232 will detour and operate on Eldon Road, Ruby Avenue and Sunset Blvd.
- » Starting April 4, 2016 the 232 will return to its regular route via Edgemont Boulevard and Capilano Road.

236 Grouse Mountain/Pemberton Heights/Lonsdale Quay (SEASONAL)

- » The 236 weekday service from 9 a.m. to 3 p.m. increases to four trips per hour.

239 Park Royal/Lonsdale Quay/Phibbs Exchange/Capilano University (SEASONAL)

- » Five trips between Capilano University and Phibbs Exchange are discontinued during AM and PM peak periods. Regular trips to Phibbs Exchange will not be affected.

258 UBC/West Vancouver (SEASONAL)

- » Starting April 27, 2016, the 258 bus is discontinued and will resume in September. Customers can take the 250 or 257, transfer at Burrard/W Georgia Street to catch the 44 bus to go directly to UBC Loop.

388 22nd Street Station/Carvolth (TEMPORARY)

- » We've added extra service during peak hours to keep service on schedule and get where you need to go. With the Pattullo Bridge Rehabilitation Project starting in May 2016, increased congestion is expected across the region.

340 22nd Street Station/Scottsdale (TEMPORARY)

- » We've added extra service during peak hours to keep service on schedule and get where you need to go. With the Pattullo Bridge Rehabilitation Project starting in May 2016, increased congestion is expected across the region.

410 22nd Street Station/Railway (TEMPORARY)

- » We've added extra service during peak hours to keep service on schedule and get where you need to go. With the Pattullo Bridge Rehabilitation Project starting in May 2016, increased congestion is expected across the region.

480 Bridgeport Station/UBC (SEASONAL)

- » The 480 AM, midday and PM service operates every 20 minutes. Early evening service operates every 30 minutes. The last bus from UBC is at 7:45 p.m. and the last bus from Bridgeport is at 7:00 p.m.

620 Tsawwassen Ferry/Bridgeport Station (SEASONAL)

- » The 620 service increases to two trips per hour.

C3 Quayside/Victoria Hill* (PERMANENT)

*Previously C3 Fraserview/New Westminster Station

- » The C3 is revised to serve the discontinued C8. Service to the Fraserview neighbourhood via Richmond Street is discontinued.
- » The C3 service operates eastbound to Victoria Hill at Quayside Drive, then via the McInnes Overpass, Carnarvon Street, 8th Street, New Westminster Station, Columbia Street, 4 Street, Columbia Station, Agnes Street, 1st Street to Royal Avenue. It then continues north on Ross Drive, Memorial Drive, Blackberry Drive, EB hospital laneway to terminus at Victoria Hill at Queen's Park Care Centre.
- » For alternative travel options, take either the C4, C9 or 155.

C4 New Westminster Station/Uptown (PERMANENT)

- » The C4 bus reroutes to operate along 2 Street, 6 Avenue, Cumberland Street and 8 Avenue with stops around Royal Square.

C8 Quayside/New Westminster (PERMANENT)

- » The C8 service is discontinued and replaced with the revised C3.

C9 New Westminster Station/Lougheed Station (TEMPORARY)

- » The C9 is rerouted southbound on an interim basis via Richmond Street and Jamieson Court.

C19 Alma/Spanish Banks* (PERMANENT)

*Previously C19 Alma/UBC

- » The C19 trip between Spanish Banks and UBC is discontinued. Service is increased on weekends to every 30 minutes between Broadway/Alma and Spanish Banks.

C20 Marine Drive/UBC Loop (PERMANENT)

- » The C20 is rerouted to travel on Lower Mall instead of Marine Drive between Agronomy Road and Memorial Road to connect back to Marine Drive.

SeaBus (SEASONAL)

- » Beginning May 22, Sunday/holiday service operates every 15 minutes, up from every 30 minutes, between 10:00 a.m. and 7:00 p.m.

Know before you go! Visit translink.ca/triplanner to prepare for schedule changes.

Starting Apr 4, we're closing all the fare gates. Compass is your key!

Today, 675,000 Compass Cards are in active use, with an average of 1.2 million taps on an average week day! After months of testing and planning, we are prepared for this next step in rolling out Compass.

Starting **April 4, 2016** we will begin closing remaining open fare gates. By **April 8**, *all* gates at SeaBus and SkyTrain stations – including Canada Line – will be fully closed and customers will need a Compass Card or Compass Ticket to pass through fare gates and travel on SkyTrain and SeaBus.

During the week of April 4, extra staff will be out on the system to help customers with the transition and answer any questions you may have.

After the full fare gate closure, you can keep using cash, bus transfers and FareSavers on buses, but customers wishing to transfer to SkyTrain or SeaBus must switch to Compass (Card or Ticket).

With Compass, customers can travel and seamlessly transfer across the TransLink network with a single Compass Card or Ticket.

For more information visit translink.ca/compasscard

We're repairing the Pattullo Bridge

From **April 29** and **October 3, 2016**, we're repairing the Pattullo Bridge to keep it safe.

The bridge will remain open with one lane in each direction, with the exception of two nights a week and one weekend a month.

To avoid expected delays of up to 40 minutes, try using the alternatives like transit, carpooling, cycling or taking a different route.

For more information, including closure schedules and trip planning resources, visit translink.ca/pattullorehab.

