

Contest corner: Win a FareCard!

LAST ISSUE'S FARECARD WINNER We had 533 correct entries in our last contest, and Silvana Campbell won the FareCard! The answer? The Canada Line reached 200 million passengers in November.



WIN A FREE FARECARD! Email thebuzzer@translink.ca with the subject line "Contest", and tell us your answer to the question below, your full name, your phone number and where you got the Buzzer (include your bus route number). Make sure to include everything – entries missing info are not entered to win! Only one entry per person please. You must be 19 years of age to enter. Employees of TransLink, its subsidiaries and contractors are not eligible.

On what date do the winter service changes start?

(Hint: It's in this issue!)

Enter by **February 2, 2015, at 9 am Pacific Standard Time**. We'll randomly draw a name from all correct entries. Chances of winning depend on the number of correct entries received. The winner will be notified by phone shortly after the draw. Winner must correctly answer a skill-testing question. See buzzer.translink.ca/contest for full contest terms and conditions.

PRIVACY POLICY We use your personal info only for the contest, and we delete all entries after we pick a winner. Here's the long version: The personal information collected, used and disclosed is necessary for the administration of the Contest and is in accordance with the provisions of Part 3 of the Freedom of Information and Protection of Privacy Act (British Columbia). Please refer to translink.ca/privacypolicy or contact the TransLink Privacy Officer at privacy@translink.ca for further information.

BACK ISSUES

The Buzzer is 98 years old, so we have quite the illustrious history! In this section, we mine the archives to bring you historical treats and tidbits.

Say Merry Christmas and enjoy Christmas more with a dishwasher – that was the advice from December 6, 1968 edition of the Buzzer!

This is a season to enjoy the utmost: pre-Christmas entertaining, dinner on the "big day", bringing in the New Year. How much more enjoyable this season would be if you had the assistance of an automatic dishwasher. There's no better time of the year to start enjoying this fine convenience. So, when you start welcoming holiday visitors, welcome too the convenience of an automatic dishwasher.

Hands up if this is all the convincing you need and you're getting a dishwasher this Christmas! Happy holidays to all our readers from the Buzzer!



Illustration by Bob Banks

New Burrard Otter II makes a splash in the Burrard Inlet



Have you spotted it? The Burrard Otter II has been set out on the open seas for its maiden voyage!

The Burrard Otter II replaces the original Otter, which went into service when SeaBus operations began in 1977, nearly forty years ago. The original Otter will head off into retirement once the other SeaBus – the Burrard Beaver – is retrofitted.

- » Visit buzzer.translink.ca/?p=29778 to see the time lapse video of the Burrard Otter II getting unloaded in August
- » More about the SeaBus at buzzer.translink.ca/category/seabus

Go on – take your first ride on the Burrard Otter II today! The SeaBus departs from Lonsdale Quay and Waterfront every 15 minutes during the day.

What's 'new' about the new SeaBus?

The updated design of the Burrard Otter II makes the vessel more efficient and easier on the environment. The new SeaBus uses less fuel and produces 20 per cent less carbon dioxide than older vessels. It also surpasses marine standards and helps improve air quality, as it reduces carbon monoxide emissions by 90 per cent, hydro carbons by 70 per cent and visual smoke by 25 per cent.



The next issue of the Buzzer will be out February 2015.

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COMING EVENTS

- ✓ **Christmas Belles.** The Vagabond Players presents Christmas Belles Fun for the Festive Season now until Dec 20. Shows take place at the Bernie Legge Theatre in New Westminster, Wednesday to Saturday at 8 pm, and Sunday matinees at 2 pm. Tickets are \$13 for seniors and students, and \$15 for everybody else. For more information and reservations, call 604.521.0412 or email reservations@vagabondplayers.ca.
- ✓ **A Lantern Affair Celebration of Light.** Welcome in the light during A Lantern Affair, a free, all-ages event to usher in the holiday season on Dec 6! Drop in on a variety of arts and heritage activities for all ages. Get into the spirit of the season with live music and song, a live radio play, a Winter Carnival, storytelling with Father Christmas, cookie decorating, lantern making, caroling, a festive market and more. For more information, visit placedesarts.ca or call 604.664.1636.
- ✓ **Retro Design & Antiques Fair.** The Christmas edition of the Retro Design & Antiques Fair returns to the Croatian Cultural Centre on Dec 7, 10 am to 3 pm. Expect a great selection of holiday collectibles, linens and textiles, period lighting and fixtures, collector dolls and toys, pop culture classics and much more. For more information, call 604.980.3159 or visit 21cpromotions.com.
- ✓ **3rd Annual Vancouver World Dance Festival.** Grupo America presents this showcase of dances from around the world including Mexico, Angola, Puerto Rico, Brazil, Colombia, Cuba, USA, Dominican Republic, Ireland and India. For more information, call 604.517.4644 or visit vancouverworlddancefestival.com.
- ✓ **Shine!** Join the Marcus Mosely Chorale for our annual gospel Christmas concerts – 7:30 pm on Dec 20 at St. Andrew's Wesley United Church in Vancouver, and 2 pm on Dec 21 at Highlands United Church in North Vancouver. Tickets start at \$20. For more information, visit themarcusmoselychorale.ca.
- ✓ **Kerrisdale Community Centre Christmas Concert.** The Inverglen Scottish Dancers and the community centre dancers will perform their annual Christmas Recital starting at 2 pm on Dec 13 at the Kerrisdale Seniors Centre. Everyone is welcome and admission is free! For more information, visit inverglenschottishdancers.com or email inverglendance@shaw.ca.
- ✓ **SPACE the Pantomime.** Once upon a time ... in a galaxy far, far away – comes SPACE the Pantomime! Blast off and see this epic science fiction adventure pitting the intrepid crew of the USS Compromise against the evil forces of Queen Evilena and Dark Crater! May the farce be with you ... at St. Martin's Hall, 195 East Windsor Road in North Vancouver, Jan 15 to 24. For more information and showtimes, call 604.767.0665 or visit smpdramatics.com.

Send your community events to translink.ca/buzzerevents.



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Win a free FareCard!

THE BUZZER

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Winter service changes start December 15

ALSO IN THIS ISSUE...

- » Holiday transit service
- » Reindeer Bus and Community Shuttle
- » Train2Main ...and more!

Visit the Buzzer blog at buzzer.translink.ca

Winter Service Changes

Four times a year (April, June, September and December), TransLink updates its bus service schedules to reflect seasonal changes in customer demand and to optimize service.

All the changes listed below take effect on December 15, 2014. Changes noted are all **PERMANENT**.

This list is accurate as of our publish date! Please check translink.ca/servicechanges or call Transit Information at 604.953.3333 for corrections or further assistance.

49 Metrotown Station – Dunbar Loop **PERMANENT**

- » Saturday service increases to every 12 minutes between 8 and 9:30 am

116 Edmonds Station – Metrotown Station **PERMANENT**

To better serve the Big Bend industrial area, service along Byrne Rd. between North Fraser Way and Marine Way is discontinued. This service is rerouted with 10 new stops between Marine Way and Byrne Rd. and North Fraser Way and Byrne Rd.

- » Customers can travel from Edmonds to North Fraser Way and Glenlyon Way in about 21 minutes.
- » Customers can travel from Metrotown to North Fraser Way at the 3700 block in about 16 minutes.
- » On the weekend, this route uses a community shuttle.

178 Port Moody Station – Coquitlam Station **PERMANENT**

- » Weekday peak trips convert from a conventional bus to community shuttle.

188 Port Coquitlam Station – Coquitlam Station **PERMANENT**

- » Weekday midday trips convert from a community shuttle to a conventional bus.

404 Richmond-Brighouse – Four Road **PERMANENT**

The 404 will no longer service Ladner Exchange and has been rerouted to remain on Steveston Hwy and end at the Riverside Recreation Complex.

- » Travel options to and from Ladner Exchange:

- Customers travelling between Ladner Exchange and Steveston Hwy can take the 601 or 620 and transfer at Steveston Hwy and Hwy 99.
- Customers travelling between Ladner Exchange and Richmond Centre can take the 601 or 620 to Bridgeport Station to access the Canada Line or other local services

410 22nd St. Station – Railway **PERMANENT**

- » Service every 10 minutes between 10 am and 7 pm on Saturday and between 9 am and 7 pm on Sunday.

555 Carvolth Exchange to Braid Station **PERMANENT**

- » 2 NEW trips in each direction introduced on weekdays between 3 and 4 pm

C28 Port Moody Station – Coquitlam Station **PERMANENT**

- » Weekday service between 9 am and 3 pm increases to every 20 minutes.

C98 Kingswood – 22nd St. Station **PERMANENT**

- » All trips convert from a community shuttle to a conventional bus.

Ladner Exchange **PERMANENT**

- » The 404 will no longer end at Bay 4 in the Ladner Exchange.

Richmond – Brighouse Station **PERMANENT**

- » The 404 Richmond-Brighouse Station – Four Road will leave from Bay 5a.



FIND THE SNOWMAN BY DECEMBER 22ND ON TRANSLINK.CA/SERVICECHANGES AND ENTER TO WIN ONE OF THREE MONTHLY TRANSIT PASSES!

Winter is coming. Here are some tips on how to stay up-to-date!



Riders should plan to give themselves extra travel time this winter, especially when it snows. Adverse weather means the entire transit system will be much slower as staff and other road users use extra caution. Please be patient as schedules will be affected during adverse weather conditions despite our best efforts.

Together we can help each other get ready for this winter wallop! Here are some tips on how to stay up-to-date and navigate your winter commute:

- » **Alerts & Advisories.** Check translink.ca/mobilealerts on your mobile device for the latest information about what is happening on the system right now and for possible detours.
- » **Transit Alerts.** Head over to translink.ca/alerts and follow the link on the page to sign up to receive transit alerts for your favourite routes via text message or email so you know before you go!
- » **@TransLink.** Follow us and tweet us on Twitter for service updates, tips and information! Our Twitter account is monitored between 6:30 am and 11:30 pm, seven days a week.
- » **604.953.3333.** Need help planning an alternate route or have a question? Call our Customer Information team between 6:30 am and 11:30 pm, seven days a week.
- » **Trip Planner.** Plan ahead or find an alternative route using our Trip Planner at tp.translink.ca. You can customize your search by looking under "Search Settings."
- » **Next Bus.** Access real-time transit information at nb.translink.ca. Next Bus will estimate when the next vehicle will depart from your stop using GPS information, based on its last reported location.

Join Santa on the West Coast Express



Ride the Santa Train on Dec 6 and 13! It's an annual tradition and a great kick-off to the holiday season. What makes the Santa Trains special is in exchange for a new unwrapped toy, you get a ticket to ride the train!

All donations support the Northeast sector Christmas Bureaus – including SHARE in the Tri-Cities, the Maple Ridge/Pitt Meadows Christmas Hamper Society and the Christmas Bureau in Mission.

The train departs Mission at 10 am and stops at all WCE stations before arriving at Waterfront Station at approximately 11:15 am. Santa will be at Waterfront Station between 3 pm and 4 pm for pictures and egg nog!

In 2013, there were over 3,000 riders on the Santa Trains and together they generously donated nearly 3,500 toys.

Visit translink.ca/santatrain for all the details!

Spot the Reindeer Bus and Community Shuttle



The Reindeer Bus and Community Shuttle will be donning their antlers again this year!

Look for it throughout December spreading the holiday cheer and surprising passengers with a unique ride. Santa, Mrs. Claus and the bus operating elf will also be on the bus periodically and stopping at mystery stops throughout Metro Vancouver!

The bus and shuttle will also be supporting TransLink and its subsidiaries' annual Toys for Tots run. The entire supply of donations will be collected by the Reindeer Bus and Community Shuttle and delivered to the Lower Mainland Christmas Bureau agencies on Dec 18.

Keep your eyes peeled for the bus and send us your pictures of it! Tweet them to @TheBuzzer using the hashtag #ReindeerBus, post them onto Instagram mentioning @TransLinkBC and hashtagging #ReindeerBus, or email thebuzz@translink.ca. We'll be sharing some of our favourites!

Holiday transit service



Christmas Day and Boxing Day will operate on a modified Sunday/holiday schedule to better reflect demand. As always, rides will be free on New Year's Eve from 5 pm until the end of service. New Year's Day service will be a normal Sunday/holiday schedule.

Remember, on a holiday, you only need a single-zone fare to travel in all zones all day. Visit translink.ca/holidayservice for all the details.

'Tis the season – Transit Police wants you to stay safe this holiday

The holiday season can be a wonderful time of celebration. Metro Vancouver Transit Police encourage you to celebrate safely and responsibly.

Plan ahead

- » Make a note of the time of your last train, bus, or SeaBus and leave enough time to get there
- » Carry extra cash or a credit card for a taxi in case of an emergency
- » Charge your cell phone in case you need to make a call

Travelling safely

- » Tell someone when and where you are travelling
- » Avoid poorly lit areas – stay in sight of CCTV cameras or other people
- » Be aware of your surroundings and present yourself confidently on your journey
- » Falling asleep on transit makes you vulnerable to crime – move around if you feel tired
- » Avoid being engrossed in your personal electronic device – remove one ear bud to stay in tune with what's going on around you

Protect your belongings

- » Have your transit pass or ticket ready so your wallet is out of sight
- » Keep purses secure and carry wallets in an inside pocket
- » Keep all electronic devices close to you and out of sight

If you are drinking

It becomes more difficult to be aware of your surroundings when under the influence of alcohol. If you choose to indulge, consider the following:

- » Travel with a friend or someone you trust
- » Be mindful of fast moving trains approaching the stations and stay behind the yellow line
- » If in doubt, consider taking a taxi home to avoid missing transfers and the potential of being left stranded

Remember that being intoxicated in public is against the law – this includes public transportation. Please enjoy the holidays responsibly, keeping in mind your personal safety and the safety of others.

Let Transit Police know about any suspicious or unwanted behaviour on transit, report non-emergencies by calling 604.515.8300 or by texting us at 877.77.77 (standard carrier rates may apply). For emergencies, always call 9-1-1.

From all of us at Metro Vancouver Transit Police, we wish you a safe and enjoyable holiday season.

Take ANY train to Main starting in early December

Trains will return to normal service at Main Street–Science World Station and Train2Main will no longer run starting in early December. Thank you for your patience during these upgrades! For more information, visit translink.ca/ontrack.

