

Contest corner: Win a FareCard!

LAST ISSUE'S FARECARD WINNER We had 911 correct entries in our last contest, and **Wynne To** won the FareCard! Answers: The second replacement SeaBus will be in service by Fall 2014.



WIN A FREE FARECARD! For 1, 2 or 3 zones, based on where the winner travels. Email thebuzz@translink.ca with the subject line "Contest", and tell us your answer, your full name, your phone number and where you got the Buzzer (include your bus route number). Make sure to include everything—**entries missing required info are not entered to win!** One entry per person please.

When is the 2013 Leading the Way Youth Summit?
(Hint: It's in this issue!)

Enter by **February 27 at 9 a.m.** We'll draw a name from all correct entries. The winner will be notified by phone shortly after the draw.

PRIVACY POLICY We use your personal info only for the contest, and we delete all entries after we pick a winner. Here's the long version: Your personal information is collected, pursuant to section 26(c) of the Freedom of Information and Protection of Privacy Act, solely for the purpose of administering this contest. It will be destroyed upon the determination of a contest winner. Please direct questions regarding this collection to the Buzzer Editor at TransLink, 1600-4720 Kingsway, Burnaby, BC V5H 4N2 or thebuzz@translink.ca.

BACK ISSUES

The Buzzer has been published for over 96 years, and in this section, we mine the back issues for history treats. Huzzah!

1965 We caught an article called 'How to be Liked' in the October 8, 1965 Buzzer! Here's an excerpt:

We have plans for a course in Personality Development. ... There will be lessons entitled 'How to be Gracious to the Milkman at 7:58am', 'Getting Good Service from Sales clerks who are Late for Lunch', and 'How to Impress Bus Operators'.

Instructions in the first two samples given above is lengthy and complicated and cannot be summarized. However the one about the bus operators is easy. You simply have your exact fare ready. This sometimes requires preliminary planning and the instruction covers this... But this effort is rewarding. A bus operator's day can be made if enough people have the exact fare ready, and this speeds up services and gets you to your destination quicker. And, of course, the operator will like you.



Route change for #10

Important notice for riders of the **#10 Downtown/Granville!**

In order to accommodate construction of the Marine Gateway Project, **the #10 bus will now terminate at Marpole Loop**, rather than Marine Drive Station, beginning **Monday, February 4**.



This will continue for approximately two years!

So, if you need to go to and from Marine Drive Station, please take the #100 Marpole Loop/22nd St Stn and transfer at Marpole Loop.

This will be especially important to anyone riding the Canada Line and planning to transfer to and from bus service on Granville Street.

Please share this with anyone who might be affected. Thank you for your patience and understanding during this time—we hope to return service back to normal as soon as possible!

Family Day holiday service

B.C.'s newest holiday is on **Monday, February 11, 2013**, which means all transit will be on a Sunday schedule! West Coast Express, like the AirCare Inspection Centres, will not be in operation.

A Sunday schedule means you can ride multiple zones on a single fare ticket. As well, on Sundays and holidays, those with an adult FareCard, West Coast Express 28-Day Pass, or Annual Employer Transit Pass can take five children, or one adult and four children, on transit with them for free.



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COMING EVENTS

- ✓ **Hearts 2 Art.** Feb 4, 6, 9, 18, 20, 23, 25, 27 & Mar 2. Intergenerational art-based project at Century House and New West Youth Centre for youth 13 to 18 and adults 50+. There will be five workshop series and a public gala in April 2013 Cost: FREE.
- ✓ **Snow Queen Presented by Karen Flamenco.** Feb 10. The company takes the intoxicating flamenco rhythms of vibrant Southern Spain and sets them against the traditional story that takes place in a land of ice and frost. More info: 604.927.8400 or experienceit.ca.
- ✓ **Opera Speaks Series: First Nations Artists and Opera.** Almost a decade ago, Vancouver Opera and First Nations artists, designers and cultural experts created a production of Mozart's The Magic Flute, set in the Coast Salish territory. The event is on Feb 12, 7pm. More info: vpl.ca or 604.331.4044.
- ✓ **Vancouver Women's Musical Society Concert.** Feb 13 at 11am. Our goal is to enrich the community through music appreciation and support young talented musicians, some of which go on to the world stage. We present these musicians with scholarships and bursaries for their ongoing development. More info: 604.739.8029.
- ✓ **Close Encounters of the 54-40 Kind.** Feb 16 at 8pm. Surrey Arts Centre presents 54-40 in concert on February 16 at 8pm. Tickets are \$47.50, including all fees. Student Rush (\$15), subject to availability half hour before curtain. More info: 604.501.5566 or surrey.ca/arts.
- ✓ **Talking Stick Festival: Tumit.** Feb 20 & 21 at 1pm & 8pm at The Roundhouse. Tumit explores the cycles that pass from generation to generation through the person of Sarah, a young woman who has recently discovered she is pregnant and is moving out of the apartment she once shared with her husband. More info: fullcircleperformance.ca/tickets.
- ✓ **First Nations' Rights and Law Series: Indigenous Law as a Solution to Resource Conflict in Treaty 8.** Unconventional energy development made possible by hydraulic fracturing has massively increased energy development in Treaty 8, which contains the second largest hydrocarbon deposit on earth. Free admission. More info: 604.331.4044 or vpl.ca/cgi-bin/Calendar/calendar.cgi.
- ✓ **Vancouver Bike Show.** Mar 2 & 3. The biggest bike show is back. Assorted bike brands, products. Kranked Kids Zone for kids 3 to 10 yrs and learn some new skills, The Trials Stars, Sombrio's Pump Track for older kids and meet the pros with their bike sponsors. Sign up for 2013 rides, see Ryder's Giro jersey, enjoy bike travel, women's skills on the Cycle Stage. Cycling fashion shows. Tickets \$12 adults, kids 11 and under are FREE. More info: 604.990.7703 or vancouverbikeshow.com.

Submit your community events at
translink.ca/buzzerevents



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TransLink 101: learn all about us!

ALSO IN THIS ISSUE...

- » #TL30K contest
- » #10 route change
- » Family Day service



Visit the Buzzer blog at buzzer.translink.ca

TransLink 101: what is TransLink, anyway?

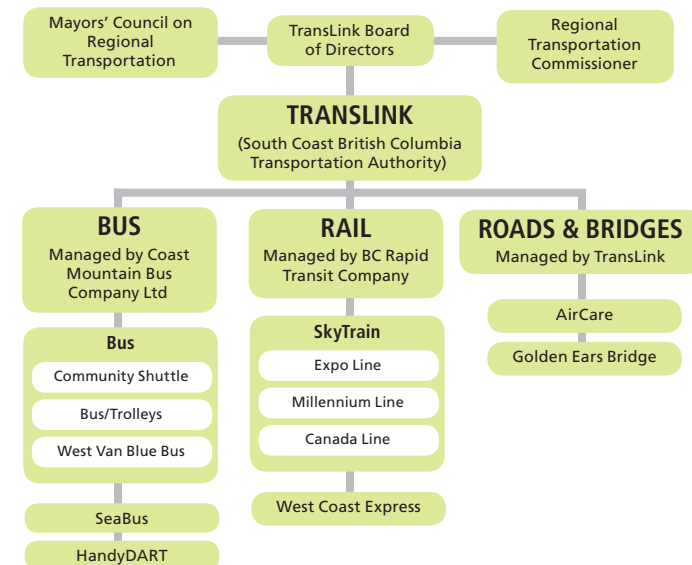
You'd be surprised at how many don't know what TransLink is and what we do. So this February, we'd like to go back to basics with TransLink 101: explaining TransLink and its work!

WHAT IS TRANSLINK?

Put simply, TransLink is the authority responsible for transportation in Metro Vancouver. Our work includes planning, managing and paying for:

- » our public transit system: buses, SeaBus, SkyTrain, West Coast Express, HandyDART
- » major roads that connect our cities, plus a few bridges (Knight Street, Pattullo, Golden Ears and more)
- » programs to encourage people to bike or walk or ride transit
- » cycling infrastructure
- » AirCare vehicle emissions testing
- » and more!

We deliver many of these services through our operating companies. Here's a family tree of sorts:



TRANSLINK'S ORIGINS

Traffic and congestion in the 1990s were huge issues for the region. So the Greater Vancouver Regional District and the Province of BC worked together to create a regional agency to address transportation issues. That agency was TransLink, which launched in 1999.

TransLink was the world's first transportation authority to run multiple modes of travel in a region. We were tasked with creating an efficient transportation network to move people and goods, in coordination with land use plans from our region's cities.

And since TransLink was given authority over both major roads and public transportation, we're able to plan our transportation network as a strategic whole. It's a model that has drawn acclaim from transportation experts worldwide!

OUR YEARLY PLANNING PROCESS

Every year, you might hear about our yearly plans in the news from time to time. That's because every year, TransLink writes a Base Plan describing the transportation work we'll engage in, including exactly how we'll pay for it. This plan is reviewed and approved by our Board of Directors, the Mayors' Council (made up of all our municipalities' mayors), and an independent Regional Transportation Commissioner.

If we want to go beyond our budget, we need to write a Supplemental Plan, outlining what we'll do and where we'll get the new money to pay for it. This plan is subject to review, too.

And every five years, we develop a long-range plan, asking the region for its 40-year vision to guide our annual work. Our last plan was called Transport 2040, and we'll be updating it in 2013!

PUBLIC OR PRIVATE?

Finally, we often hear people asking whether TransLink is a private or a public agency. Well, we're a **public agency**! Our agency is created and governed by a provincial act, and much of our revenue comes from public funding—property taxes, fuel taxes, and more.

More TransLink 101 at the Buzzer blog!

In February, we're planning a whole series of articles explaining TransLink, its services and more. Look for articles on:

- » **Why do we have fare zones?**
- » **Where does TransLink get its funding... and how do we spend it?**
- » **Can SkyTrain run twenty-four hours?**

Plus more! Look for them here: <http://buzzer.translink.ca/index.php/category/translink101/>

Calling all youth: come to the CUTA transport summit!

Are you aged 18-28 and interested in transport issues? Then apply to attend the Canadian Urban Transit Association (CUTA) youth summit in Calgary this May!

Every year, CUTA has a youth summit to help young people learn about regional transit and sustainable transportation issues. Attendees share ideas, network with like-minded peers and explore career possibilities.

The 2013 Leading the Way Youth Summit on Sustainable Urban Transportation will be held May 10-12, 2013 in Calgary, AB. Admission is open to youth aged 18-28 years of age who live in British Columbia, Alberta, Saskatchewan, Manitoba and the territories. Accommodation, travel and meals are provided for delegates who are selected.

If you're interested in being part of this exciting event, go to leadingthewayyouthsummit.com or check out the YouTube clip <http://bit.ly/XNOAdU> for more info.

TransLink hosted this summit in 2010 and is proud to be a sponsor this year!

2013 WESTERN CANADA
LEADING THE WAY
YOUTH SUMMIT ON
SUSTAINABLE
TRANSPORTATION



Calgary May 10th–12th 2013

Transit Police are hiring!

Interested in a career in policing?

Transit Police are looking for new recruits and more to join their team.

A career with Transit Police means teaming up to preserve and enhance the region's world-envied quality of life.

Take a look at transitpolice.bc.ca for all the details on the opportunities!



Win with #TL30K!

Our TransLink Twitter account is nearing 30,000 followers, and we're throwing a little contest to thank everyone for linking up with us!

If you're a Twitter user, there are two ways to win:

- » Follow @TransLink on Twitter—if you're the 30,000th follower, you'll win a FareCard!
- » Write a tweet to our account about why you follow @TransLink with the hashtag #TL30K — and we'll randomly draw a winner after we reach 30,000 followers!

Here's a sample of what we've heard so far...

@TransLink I follow you because you guys are quick to reply and help me get from Point A to Point B without a hitch. #TL30K @michelle_jung

@TransLink it's so useful to know the delays that are happening real time! #TL30K @clwiebe

@TransLink you're incredibly efficient at responding to time-sensitive inquiries and providing rider alerts. #TL30K @Zillour

Best of luck to all who enter, and hats off to 30,000 awesome customers!

Take our 2013 reader survey!

As we mentioned in the last issue, we're doing a survey of Buzzer readers to know what changes we should make (if any) so that you're getting what you want out of our little newsletter!

Fill out our survey by **February 28, 2013**, and we'll enter you in a draw to win a free FareCard. There are two ways to enter:

- » Do the survey online: <http://bit.ly/2013buzzersurvey>
- » Find the January 2013 Buzzer and fill it in by hand—then mail it to *The Buzzer*, 1600-4720 Kingsway Burnaby, BC V5H 4N2, or snap a pic or scan it and email to thebuzzer@translink.ca with the subject line "Survey"!

We look forward to hearing from you!