

Community Shuttle service has expanded to include Anmore, Belcarra, Coquitlam, Port Coquitlam, Port Moody and New Westminster

On Saturday, August 23rd, TransLink gave members of the media and the general public their first opportunity to ride on one of the new Community Shuttles that entered service on September 1.

A free service was provided between the 1st Annual Port Moody Market on Queens Street and Festa Italiana at Newport Village in Port Moody. These two events were, in part, fund raisers for the Crossroads Hospice Society,



which coincidentally, opened a new hospice facility on the same day and serves the same communities as the new Shuttle services. Passengers were able to board the Community Shuttle bus free of

charge for a short trip between the two events and were encouraged to make a donation, in lieu of fare, to Crossroads Hospice. Total raised at both events was \$2,000.

New trolley bus pairings offer faster, more accessible service for a greater number of people

Because of Vancouver's unique geography, many trolley bus routes start in one part of the city and continue through downtown to provide service in another part of the city. Besides offering more efficient service, connecting corridors allow easier access to more destinations and pairings are based on demand for service.

Increased demand in certain areas has prompted the expansion of B-Line services and has contributed to a review of trolley pairings, particularly those travelling along Granville Street. Input from the City of Vancouver and the public has helped determine combinations that would best represent customer service needs with minimal impact on operational costs.

New route pairings:

#8 Fraser/Downtown **#15 Cambie/Downtown**
#10 Granville/Hastings **#17 Oak/UBC**

Some of the new service opportunities:

The #17 Oak/UBC now provides a direct connection with Granville SkyTrain Station instead of Burrard Station.

- **The pairing of UBC with the #17 Oak increases peak service levels** from every 10 minutes to 8 minutes and midday levels from every 15 minutes to 12 minutes. A benefit for UBC U-Pass holders.

- **Those currently boarding the #17 Oak west of downtown Granville** will now board on Granville between Pender and West Broadway.

- **Those who previously travelled from Hastings Street to UBC** can now choose to: transfer to 99 B-Line at Broadway & Granville • Transfer to #44 UBC on Hastings at Richards • Transfer to #17 UBC on downtown Granville.

- **Midday frequency on Cambie has increased** from every 10-12 minutes to every 8 minutes

- **#8 Fraser customers** will be routed to Burrard Station instead of Waterfront Station. • Customers who usually board the #8 Fraser on West Cordova Street will now board on Pender Street between Burrard and Main.

COMING EVENTS

University Hill Schools invite all former students and teachers to celebrate the school's 75th Anniversary, Sat, Sept 20, 2003. For more information and to register, visit www.uhill.net ✓ St. Philip's Fall Rummage Sale, Sat, Sept 20, 9 ✓ Vancouver Opera has announced a varied and adventurous new season that opens with *The Girl of the Golden West*, Oct 11, 14, 16 and 18, and *The Barber of Seville*, Nov 22, 25, 27, 29, Dec 1 (both appearing in the Queen Elizabeth Theatre in Italian with English surtitles) ✓ Bard on the Beach presents *The Comedy of Errors* 'til Sept 21 and *The Merchant of Venice* 'til Sept 20 ✓ Does public speaking stress you out? Positive Thinkers Toastmasters can help you master the art of public speaking. Tuesdays, 7:30 to 9:30 pm at BC Hydro Building, 333 Dunsmuir St, 2nd Floor. Contact Debbie ✓ Learn, Play and Grow at the YWCA. Develop a comprehensive workout plan, learn to create health lifestyle practices, receive group and individual support in this enlightening workshop at 535 Hornby St on Tuesdays, Wednesdays and Thursdays, Sept 10-Oct 29, 11:30 am to 12:30 pm or 5:30-6:30 pm. Cost is \$556.25. Contact Camellia Rumball at 604-709-9642 or camellia_r@telus.net. ✓ The UBC School of Music 2003/2004 concert season includes: the popular Wednesday noon hours series, student ensemble concerts and a trio of concerts by the Borealis String Quartet, special musical events including a concert of scholarship winners, a huge choral performance of Carl Orff's *Carmina Burana* and Stephen Chatman's *Proud Music of the Storm* at the Chan Centre, and the UBC Opera Ensemble's fully staged productions of Mozart's *Magic Flute* and Massenet's *Manon*. A calendar of events is available by calling (604) 822-5574 ✓ You're invited to a free seminar: "Life That Loves To Happen" with author and lecturer, Landon Saunders, Vancouver Public Library, Thurs, October 2, 7:00 to 9:00 pm. Sponsored by Heartbeat Educational Society of Vancouver. Registration and information: Charles, 604-602-7959 ✓ Central City Jazz & Blues Festival, free admission, 11am - 7pm, Sunday, September 6th, at Central City Shopping Centre call (604) 587-7763. Ride SkyTrain to Surrey Central station, or buses from Surrey, Delta, White Rock and Langley which serve or connect to Surrey Central. ✓ Thrift Shop Sale, South Burnaby United Church, Rumble & Gray, 10 am to 2 pm, Oct 16. Clothing, housewares, books, toys, etc ✓ October is Breast Cancer Awareness Month. Each woman in B.C. over the age of 40 is eligible for a free annual mammogram. Call 604-879-8900 to make your appointment today.

The excellent is new forever. Ralph Waldo Emerson

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BUZZER

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Check out the
New Trolley Bus
Pairings

Bicycles
on SkyTrain
Rules

Community
Shuttle
Services

Bikes on SkyTrain

For the safety and comfort of all passengers, we ask cyclists to remember the following policies and rules.

Bicycles on SkyTrain are limited to the following hours:

- **Monday to Friday, 9:30 am to 3 pm, and 6:30 pm until the end of service.**
- **Saturdays, Sundays and statutory holidays, all day.**

The above times may be further limited without notice under direction of TransLink staff, subject to operational difficulty or excessive loading conditions.

- **A maximum of two bicycles will be permitted on each train in the designated boarding location - the last door of the last car.**

Bikes are to remain in the doorway and may not be moved into the aisles of the train. Cyclists will be responsible for holding on to their bikes at all times while on the trains and in stations. Please be careful and considerate of other passengers.

- **Bicycles are not permitted on escalators.**

All access to and from platforms is restricted to elevators and stairways only.

- **Cyclists must give priority to passengers in wheelchairs, scooters and passengers with service animals wishing to board SkyTrain.**

- **Cyclists are required to follow directions from SkyTrain Attendants and TransLink Special Provincial Constables.**

- **Cyclists under 13 years must be accompanied by an adult.**

- **Bicycles may not be ridden anywhere inside stations or trains.**



- **Bicycles may not enter or exit at Granville or Metrotown stations at any time due to limited access and frequent congestion.** *(Please use adjacent stations (Burrard or Stadium, or Patterson or Royal Oak)* Your cooperation will help ensure that this pilot program is successful.

In addition to SkyTrain, bicycles are also permitted on the following TransLink vehicles:

- **Buses (bike-rack-equipped), SeaBus, and West Coast Express.**

For more information on the Bikes on SkyTrain pilot program, contact 604-953-3333 or link to the web site for information and updates at: www.translink.bc.ca

Savings by FareCard...

	Cost of 20 regular Adult Cash Fare return trips.	On your monthly commute save
1 Zone	\$63	\$80
2 Zone	\$87	\$120
3 Zone	\$120	\$160

...and the savings don't end there. For additional savings you can use your FareCard evenings and weekends.

After 6:30 pm or at any time during the weekend, travel as far as you wish in three zones and just show your FareCard (At these times zone boundaries do not apply so it doesn't matter whether you show a one, two or three-zone card). There will be absolutely no additional charge. Watch for the FareCard sign.

SkyTrain Rider Alert

Main Street/ Science World Station Platform Edge Upgrade

September 6th & 7th

As part of the system wide update of the 20 Expo Line stations, SkyTrain will be upgrading the Main Street Station platform with yellow tactile edging to better serve the needs of our visually impaired passengers. Construction activities will take place during the day, with regular service expected to resume in the early evening, both Saturday and Sunday.

In the unlikely event that work can not be completed within these times, the project will continue the following weekend Saturday, September 13th and/or Sunday, September 14th.

Expo Line trains will serve all stations between King George and Waterfront, but will operate less frequently (every 6-10 minutes). and will usually be held for up to 6 minutes at either Stadium or Nanaimo station. We suggest you allow an extra 10 to 15 minutes for your trip, although every effort will be made to minimize delays and inconvenience. At Main Street and Broadway stations trains will operate in both directions from one side of the platform. Please watch the platform destination signs, listen to announcements and follow directions provided by our staff.

We thank you for your patience during these essential project upgrades. Every effort will be made to minimize delays and inconvenience to our passengers.

Connections at Columbia for Millennium Line passengers

Please note that during this time, Millennium Line trains from Commercial Drive will terminate at Columbia Station. Passengers continuing west must change to a "Waterfront" train at Columbia. Eastbound Millennium Line passengers from Vancouver and Burnaby must board an Expo Line "King George" train and change at either Broadway or Columbia.

Watch for the Lucky Bus

The Lucky Bus from Scratch & Win shows up randomly on bus routes all over the Lower Mainland. If the Lucky Bus shows up at your stop, consider yourself, well, lucky. Every now and then, a Scratch & Win "Cruise Director" will be on board to give away free rides, Scratch & Win tickets, coupons, samples, and more.

Regular train washing reduced

In response to reduced water reservoir levels within the GVRD, SkyTrain and West Coast Express have suspended regular train washing until the current shortage has eased. Ordinarily, SkyTrain cars are given an outside wash two or three times a week to remove deposits which build up after many kilometres of operation. With the reduction, train exteriors will not look as clean as usual for the next couple of months.

Doug Kelsey, president and CEO of both SkyTrain and West Coast Express, said "We take pride in maintaining clean trains and stations. We want the public to know we are not neglecting their system. However, at this important time we have a responsibility to take additional conservation steps."

For hygienic reasons, train interiors will be checked and cleaned nightly, and trains will be washed on a very selective basis as necessary.

Note: You'll get fewer busy signals with our newly-combined operator/automated voice information system (IVR)
Call anytime, day or night 604-953-3333