# Bikes on SkyTrain

The Greater Vancouver Transportation Authority Board of Directors recently endorsed a pilot program allowing bicycles on SkyTrain during the following non-peak periods:

- Monday to Friday, 9:30 am to 3 pm, and 6:30 pm until the end of service.
- Saturdays, Sundays and statutory holidays, all day.
  The above times may be further limited without notice under direction of TransLink staff, subject to operational difficulty or excessive loading conditions.
- A maximum of two bicycles will be permitted on each train in the designated boarding location - the last door of the last car.

Bikes are to remain in the doorway and may not be moved into the aisles of the train. Cyclists will be responsible for holding on to their bikes at all times while on the trains and in stations.

- Bicycles will not be permitted on escalators.
  All access to and from platforms is restricted to elevators and stairways only.
- Cyclists must give priority to passengers in wheelchairs, scooters and passengers with service animals wishing to board SkyTrain.
- Cyclists are required to follow directions from SkyTrain Attendants and TransLink Special Provincial Constables.
- Cyclists under 13 years must be accompanied by an adult.



- Bicycles may not be ridden anywhere inside stations or trains.
- Bicycles may not enter or exit at Granville or Metrotown stations at any time due to limited access and frequent congestion. (Please use adjacent stations (Burrard or Stadium, or Patterson or Royal Oak) In addition to SkyTrain, bicycles are also permitted on the following TransLink vehicles:

Buses (bike-rack-equipped), SeaBus, and West Coast Express.

For more information on the Bikes on SkyTrain pilot program, contact 604-953-3333 or link to the web site for information and updates at: www.translink.bc.ca

Note: You'll get fewer busy signals with our newly-combined operator/automated voice information system (IVR) Call anytime, day or night 604-953-3333

#### **Bus Facilities and Passenger Loading**

TransLink and Coast Mountain Bus Company are working closely to develop strategies to improve the loading of buses at the key congestion areas including the UBC and SFU bus exchanges and at the Commercial-Broadway and Production Way-University SkyTrain Stations. Actions to be implemented will include, for example, the creation of a fare-paid zone for the #145 service at the new Production Way-University Station bus loop which will speed boarding of buses and minimize fare evasion. As well, TransLink and UBC are also currently working towards improvements to bus loop facilities as well as better service within the campus over the next few years

#### COMING EVENTS

October is Breast Cancer Awareness Month, Each woman in BC over the age of forty is eligible for a free annual mammogram. Call 604-879-8900 to make your appointment today. ✓ Book Sale, September 4 & 5, 3-7 pm. Thrift Sale, Sept 6, 10 am to 2 pm. West Point Grey United Church. 4595 West 8th Ave at Tolmie, Vancouver. Phone 224-4388 ✓ Burnaby Lake Antique Fair, over 300 tables and booths, September 6 and 7 from 10 am to 5 pm. Info: 604-925-3159. 3676 Kensington Ave at Sprott St, Burnaby. General Adm \$5. Children 12 and under free with adult. ✓ Thrift Sale - St Faith's Church, West 57th Ave & Cyprus (Arbutus Bus Route) Friday, Oct 3, 6-8 pm and Saturday, Oct 4, 10 am to noon ✓ First Impressions Theatre will show The Long Weekend, Sept 4 to 20, Wed to Sat. 604-929-9456. Deep Cove Stage will show A Bad Year for Tomatoes, Oct 10-25, Wed through Sat. 604-929-3200. ✓ Pacific Assistance Dogs Society (PADS) Annual "Walk & Roll for Independence" pledge walk and carnival, Sunday, August 17 in Burnaby Central Park. Pledge forms are available from lower mainland Bosley's Pet Food Marts. Walk registration at 10 am, Carnival and Picnic 11:00 to 3:00. Have a great time and help raise money for 'dogs that make a difference'. You may be familiar with guide dogs, but there are many types of assistance dogs, including hearing dogs for people in wheelchairs or with mobility mobility or agility impairments. Pacific Assistance Dogs Society (PADS) raises and trains service dogs and hearing dogs in Burnaby, B.C. You will recognize a PADS puppy in training by its yellow and blue cape. He may be sitting on the floor beside you when you ride transit & Vancouver Opera has announced a varied and adventurous new season that opens with The Girl of the Golden West, Oct 11, 14, 16 and 18 and The Barber of Seville, Nov 22, 25, 27, 29, Dec 1 (both appearing in the Queen Elizabeth Theatre in Italian with English surtitles). ✓ The 2002/03 Seniors Advisory Committee invite members of the community to attend the first annual Celebrating Seniors. Sunday, Sept 7, 11 am to 3 pm at Century House, 620 Eighth Street, New Westminster. There will be displays of dancing, refreshments, entertainment and fun. Everyone is welcome. ✓ Public Speaking Made Simple. If public speaking stresses you out, this is for you. Positive Thinkers Toastmasters can help you master the art of public speaking with opportunities to practice, learn and have fun. Time: Every Tuesday from 7:30 to 9:30 pm at BC Hydro Building, 333 Dunsmuir St, 2nd Floor. Contact Debbie at 604-876-3542. www.toastmasters.bc.ca

Transit Schedules are now on line anytime. www.translink.bc.ca

Printed on recycled paper Vol 88 No 53 SSN0714-1688



Acc # 2004-1-334

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Published by TransLink, Friday, August 8, 2003

# Some of the new fall services

U-Pass for students

Bikes on SkyTrain

# Some of the new Fall Services beginning September 2

- ✓ Community shuttles will replace large buses on several routes in the Tri-Cities area – Coquitlam, Port Coquitlam, Port Moody, Belcarra and Anmore...and in New Westminster.
- √ U-Pass programs for Simon Fraser University and UBC.

#### ✓ Increased service to UBC provided by:

- More frequent #99 B-Line service in the midday and PM peak shoulder.
- New Broadway Station/UBC peak directional nonstop service.
- Increased service on the #44 in the AM peak and the introduction of midday service on 4th Avenue,
- · Extension of #9 to UBC Loop during peak periods,
- · More frequent service on a number of other routes.
- ✓ Increased service to SFU provided by #145 from Production Way-University Station and #135 on Hastings.
- ✓ NightBus service all night on Friday and Saturday between the Vancouver entertainment district and major destinations including the West End, UBC, SFU, Kingsway to Metrotown, and New Westminster Station a one-year pilot project.
- ✓ New trolley bus service into Stanley Park to a new bus loop at the upper zoo.
- ✓ New West Coast Express TrainBus from Mission City Station at 9:30 am weekdays
- ✓ Ticket Vending Machine debit and credit card functionality for SkyTrain TVM's (WCE TVMs already have debit and credit card functionality).
- ✓ New downtown Vancouver trolley route pairings.
- ✓ Service frequency improvements system-wide.
- ✓ Opening of the new Production Way-University Way Station Transit Exchange, which will feature three-door boarding within the new FarePaid Zone. The new services become effective Sept 1, but because of the Labour Day holiday, regular weekday service will commence September 2.

#### **U-Pass Services for students**

- UBC students will receive new student cards this fall, which they will use as their U-Pass until designated U-Passes are issued by October 1.
- SFU students will be issued a designated U-Pass beginning August 15 at which time the pass will be valid.

#### When are the passes valid?

- SFU U-Passes issued for each semester are only valid for that semester. A new U-Pass is issued each semester.
- UBC U-Passes will be valid from September 1 to April 30. Summer and graduate students will pay full fare from May 1 to August 31 each year.

#### Will there be changes to the FastTrax program?

- FastTrax will continue for qualifying students at public institutions except SFU and UBC. (FastTrax allows students at qualifying post-secondary schools to use a one zone FareCard for travel across as many as three zones. Students must have a FastTrax decall.
- UBC students attending school between May 1 and August 31 will have to pay full fare to use the transit system. They will not be eligible for FastTrax.
- West Coast Express TVM's will have two buttons, one for FastTrax and one for U-Pass holders. This new function will make it easier for students to buy the additional fare they need to travel on WCE.

#### Can students opt-out of U-Pass?

 U-Pass was approved by referenda of students at SFU and UBC. Students who do not support U-Pass should contact their student society.

#### Will part time students have U-Passes?

 Any students required to pay student activity fees will have a U-Pass.

#### What transit services can students access with U-Pass?

- The U-Pass is the equivalent of a Three-Zone pass, which provides access to all bus, SeaBus and SkyTrain services. Additional fare is required on West Coast Express to supplement the value of U-Pass.
- U-Pass is not valid for family travel on weekends, as are adult FareCards.

## How will customers identify the new non-stop service between UBC and Broadway Station?

- The non-stop service will use designated stops at Broadway Station and at UBC.
- The non-stop service will not display #99. Destination blinds will indicate special UBC/Non-Stop
- Buses servicing this non-stop route will be identified on the front and right side with special decals.
- Buses will have a separate bay at UBC and Broadway Station.

#### Will three-door boarding at Production Way-University Station require that staff attend each bus?

 Three-door boarding at Production Way-University Station will occur within a new fare paid zone constructed at the station. Additional staff are not required.

# **Bus Facilities and Passenger Loading**

TransLink and Coast Mountain Bus Company are working closely to develop strategies to improve the loading of buses at the key congestion areas, including the UBC and SFU bus exchanges and at the Commercial-Broadway and Production Way-University SkyTrain Stations.

Actions to be implemented include, for example, the creation of a fare paid zone for the #145 service at the new Production Way-University Station bus loop which will speed the departing of buses and minimize fare evasion. As well, TransLink and UBC are also currently working toward improvements to bus loop facilities as well as better service with the campus over the next few years.

It is my experience that those who have no vices have very few virtues. Abraham Lincoln

### SkyTrain Rider Alert: platform edge work continues

Beginning in August, crews will first move to Surrey Central Station and then on to King George Station. Work will take place in the evenings after 9:00 pm on the following dates:

#### Surrey Central Station: Aug 10/11/12/13 & 14

- From King George to Surrey Central Station, a shuttle train will be operated;
- Passengers continuing towards Waterfront must change trains at Surrey Central, with only a short wait on the platform; and
- Trains to/from Surrey Central and Waterfront will operate every 8 minutes approx.

#### Millennium Line Trains will operate as normal.

Commercial Drive to/from Waterfront Every 8 minutes approximately.

# King George Station: August 17/18/19/20 & 21 Expo Line:

- From King George to Surrey Central Station, a shuttle train service will be operated;
- Passengers continuing towards Waterfront must change trains at Surrey Central, with only a short wait on the platform; and
- Trains to/from Surrey Central and Waterfront will operate every 8 minutes approximately.

#### Rider Alert #351, 354 & 352 customers

Service improvements in South Surrey Effective September 1 Weekend and holiday daytime service on the #351 Vancouver/Crescent Beach will be increased from hourly to every 30 minutes