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# TransLink Management Update

Kevin Quinn, TransLink CEO

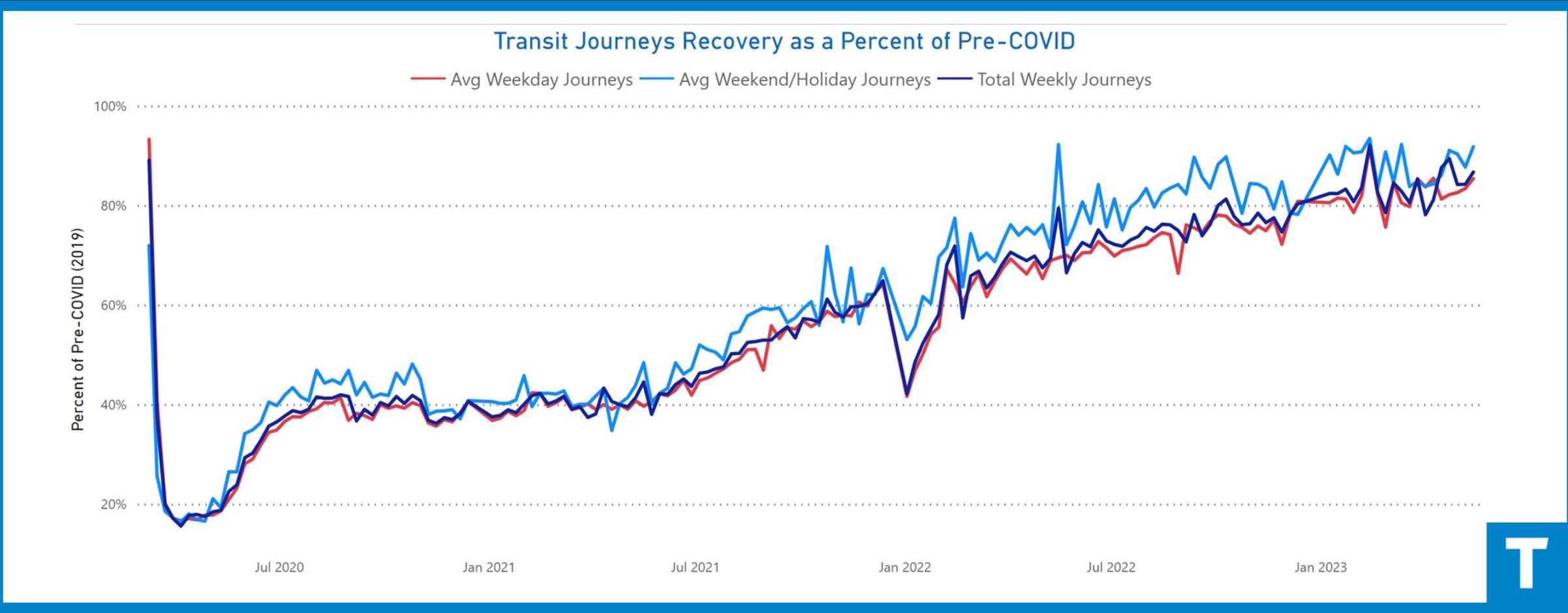
Mayors' Council – June 1, 2023

# TransLink plays a critical role in making the region more accessible.



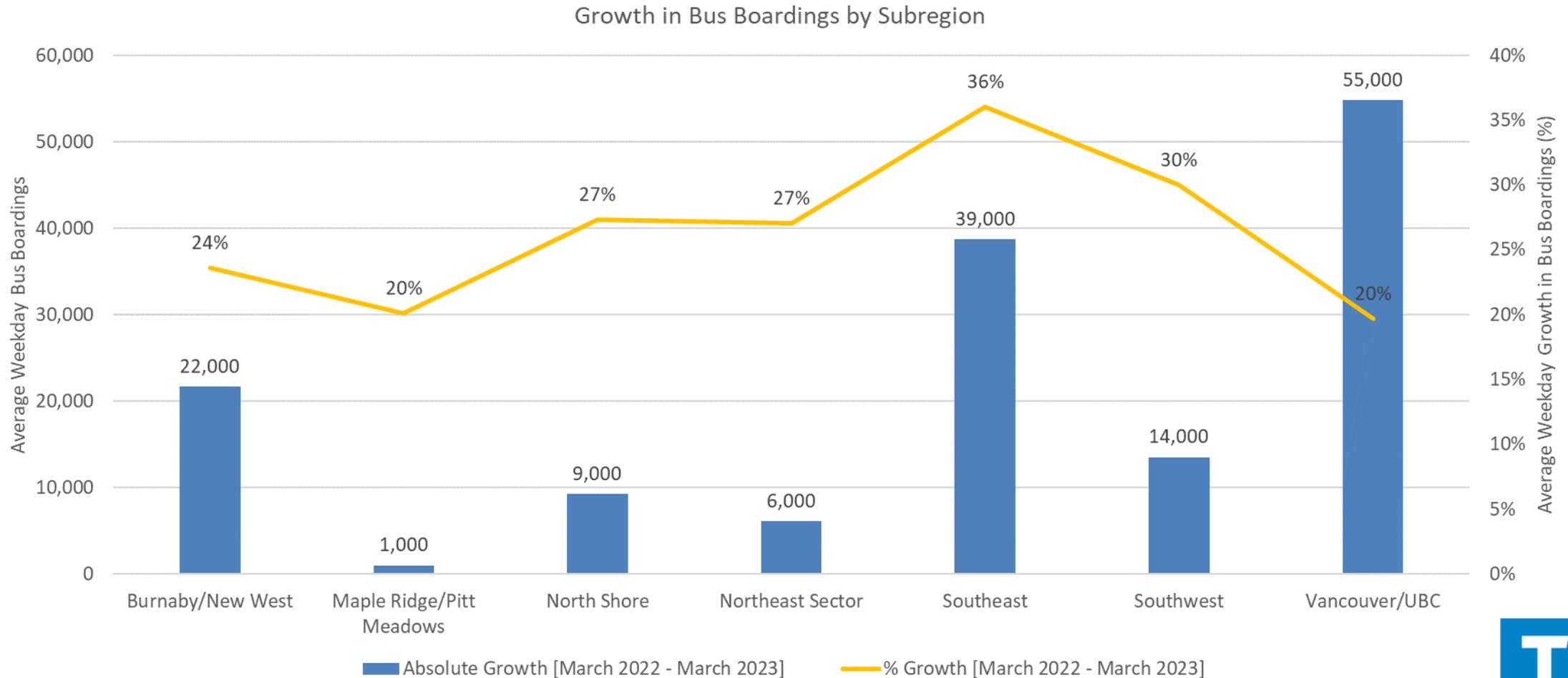
# Customers continue to return to transit.

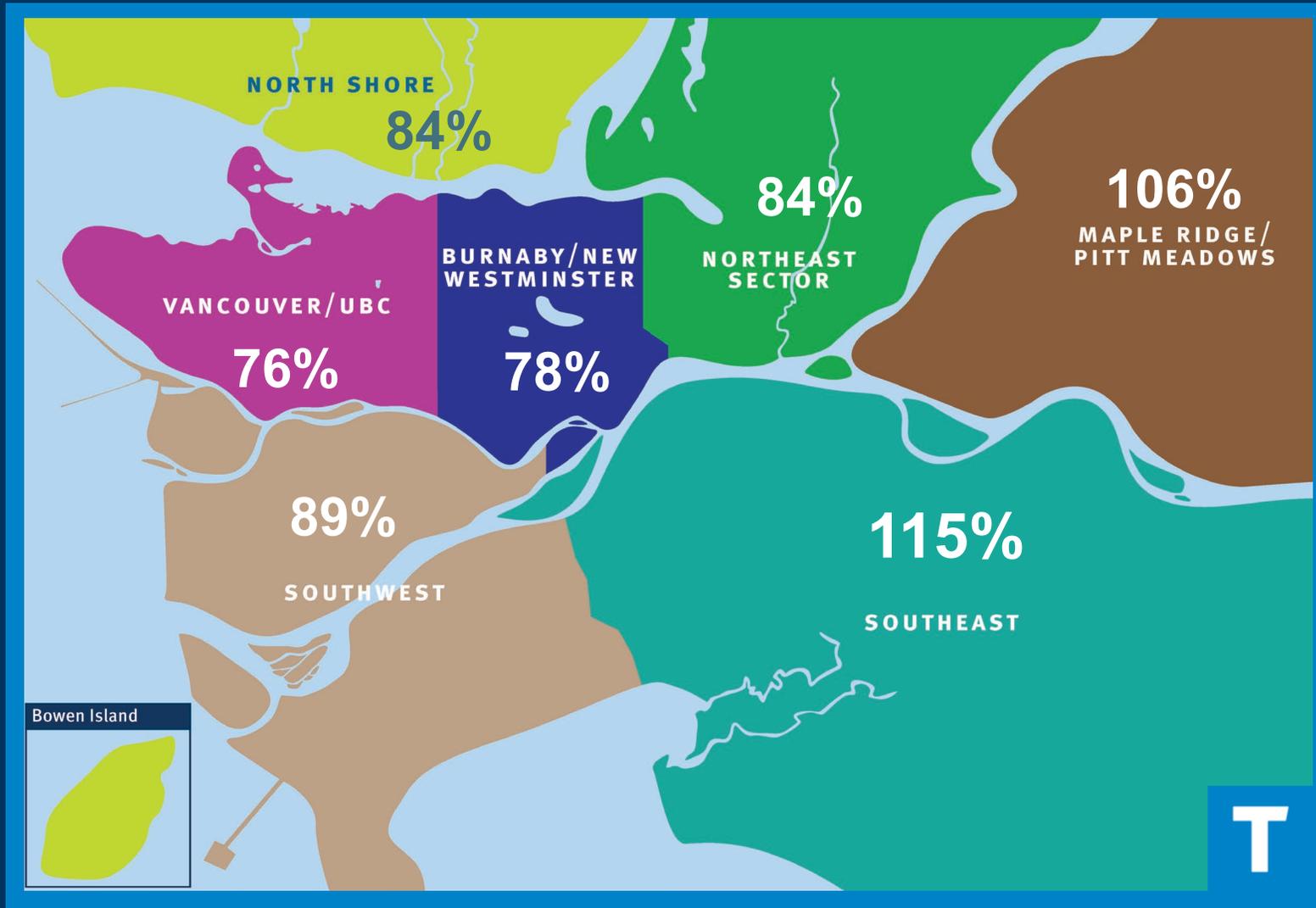
For the week of May 15, 2023, we had over 7.7 million boardings across the transit system.



# Year over year growth is extremely high.

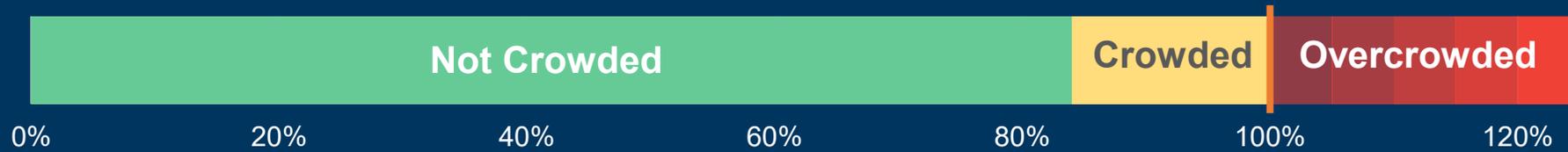
All subregions experienced growth at a rate of 20% or higher.





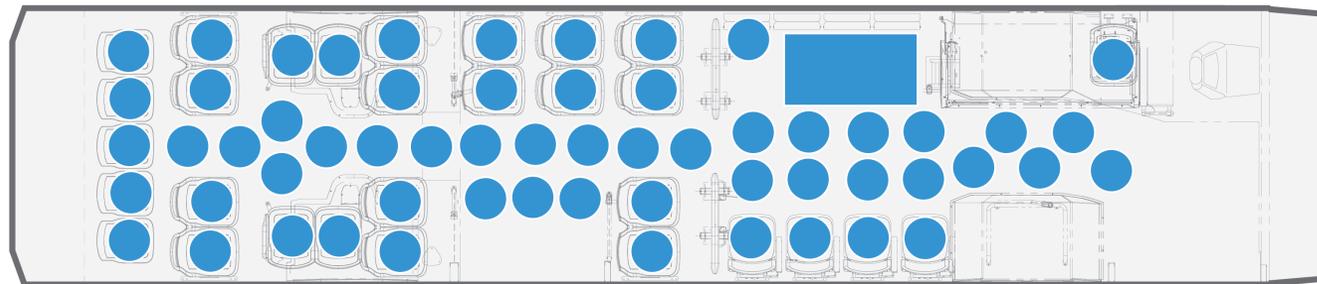
Ridership in the Southeast has grown by **15%** since 2019.

# Increased ridership on the system is leading to increased overcrowding.

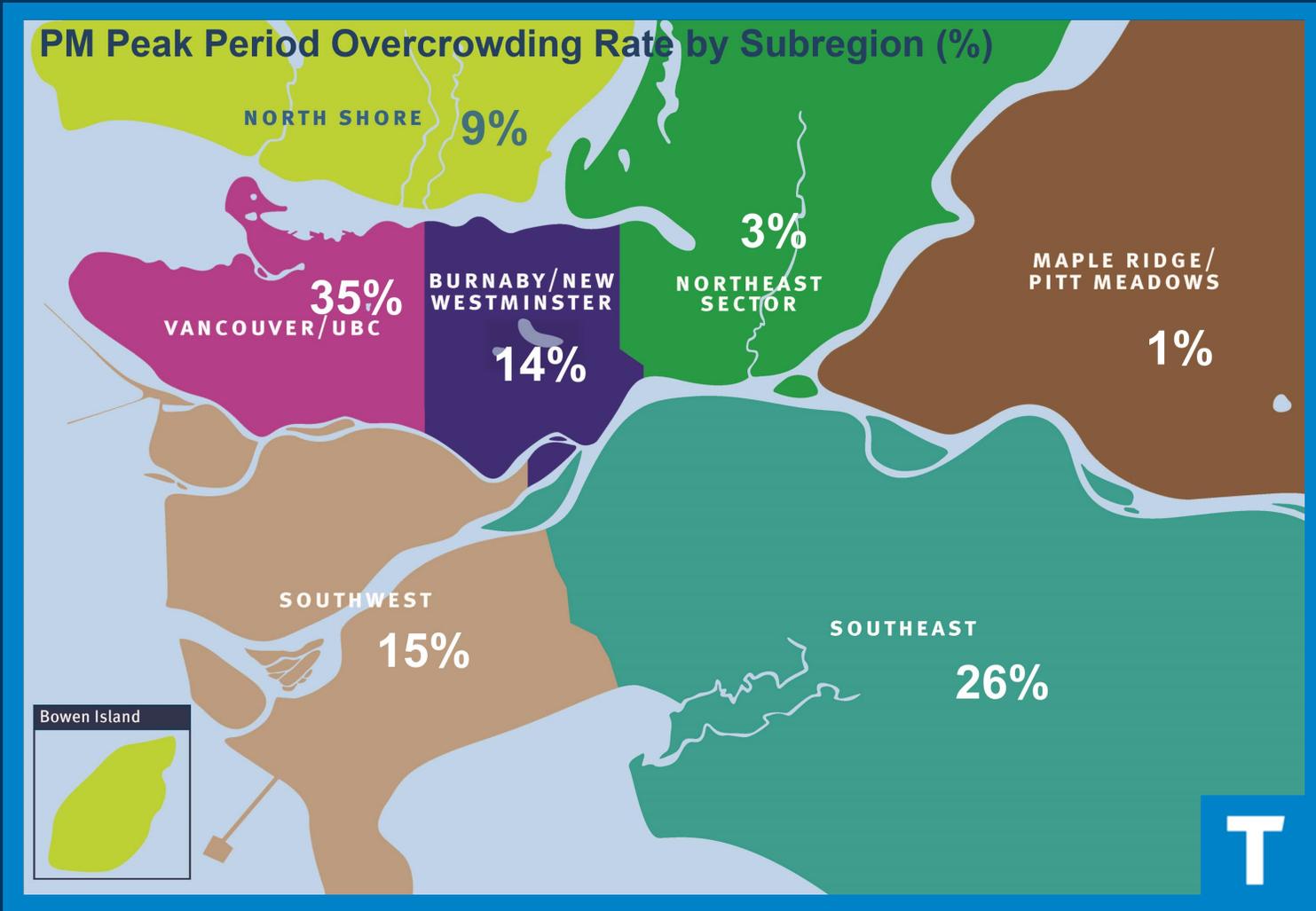


120% Utilization

(60 passengers, 28 standing, 1 with wheelchair/stroller)



At peak periods, many customers are experiencing overcrowding on buses.



April 2023 PM Peak Period Overcrowding Rates

# With expected higher use of transit in the fall, we anticipate that overcrowding will increase.

Opportunities to reduce overcrowding through reallocation will be limited in the fall and beyond.

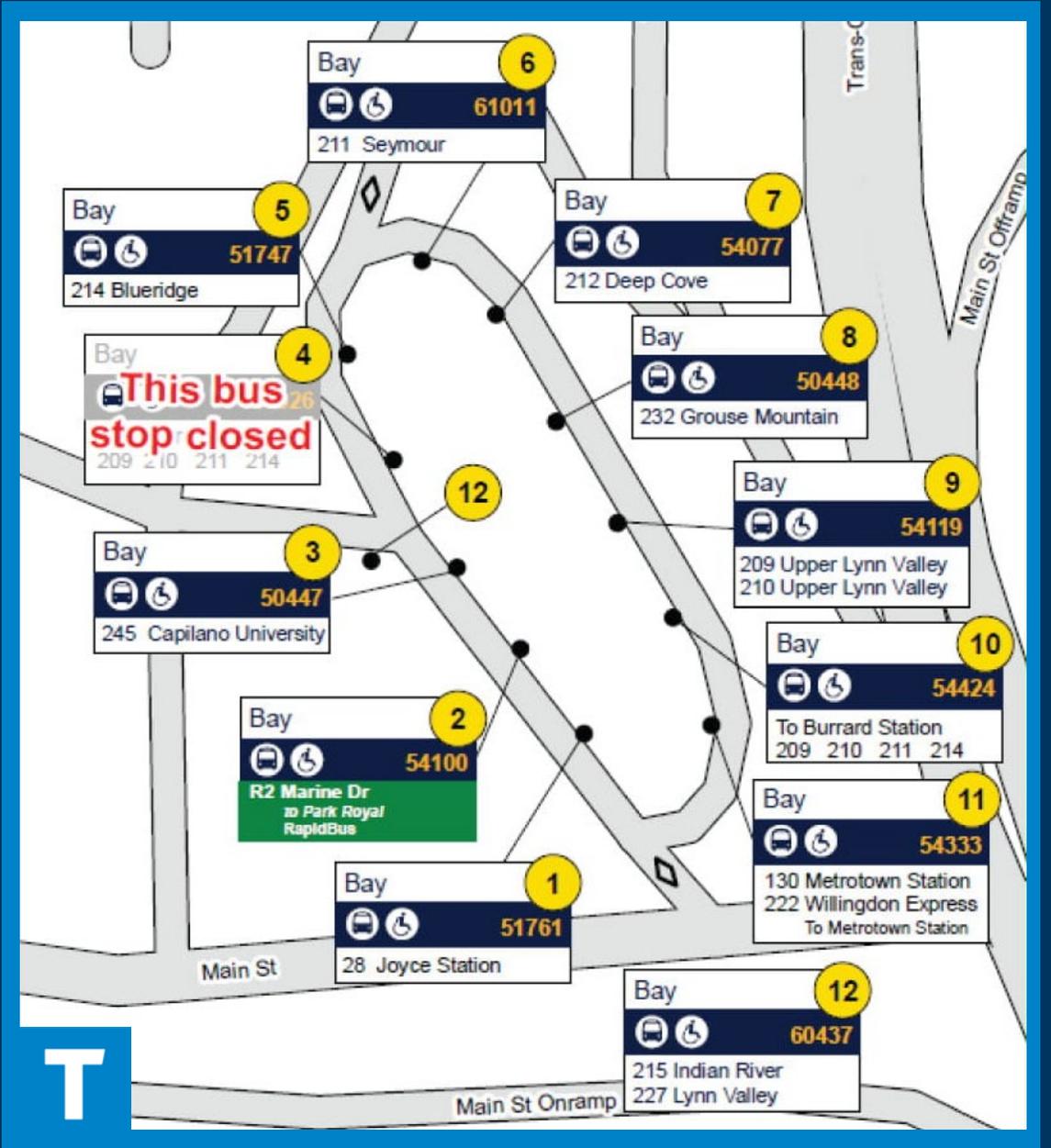


# Province continues pre-construction work on Surrey Langley SkyTrain



# Bus bay changes to support Phibbs Exchange upgrades

Starting May 22, bus stops have been relocated to support the permanent closure of Bay 4 so a new crew room for bus operators can be built.



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# Safety continues to be our top priority.

The purpose of our new marketing campaign is to raise awareness of and encourage customers to use Transit Police's text service.

## Help when you need it.

Connect with Metro Vancouver Transit Police.

Text **87-77-77**

604-515-8300 In an emergency, call 911





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# Recent public engagement on proposed development near the future Arbutus SkyTrain Station.

The 30-storey development will allow easy access to sustainable transportation options. It will be located next to the future terminus of the Broadway Subway, an incoming bus loop, and the Arbutus Greenway.

# Our Community Roundtable Series builds important connections with key communities.



# Car Free Days are back!

*Join us in Surrey for our first  
Car Free Day of the summer!*

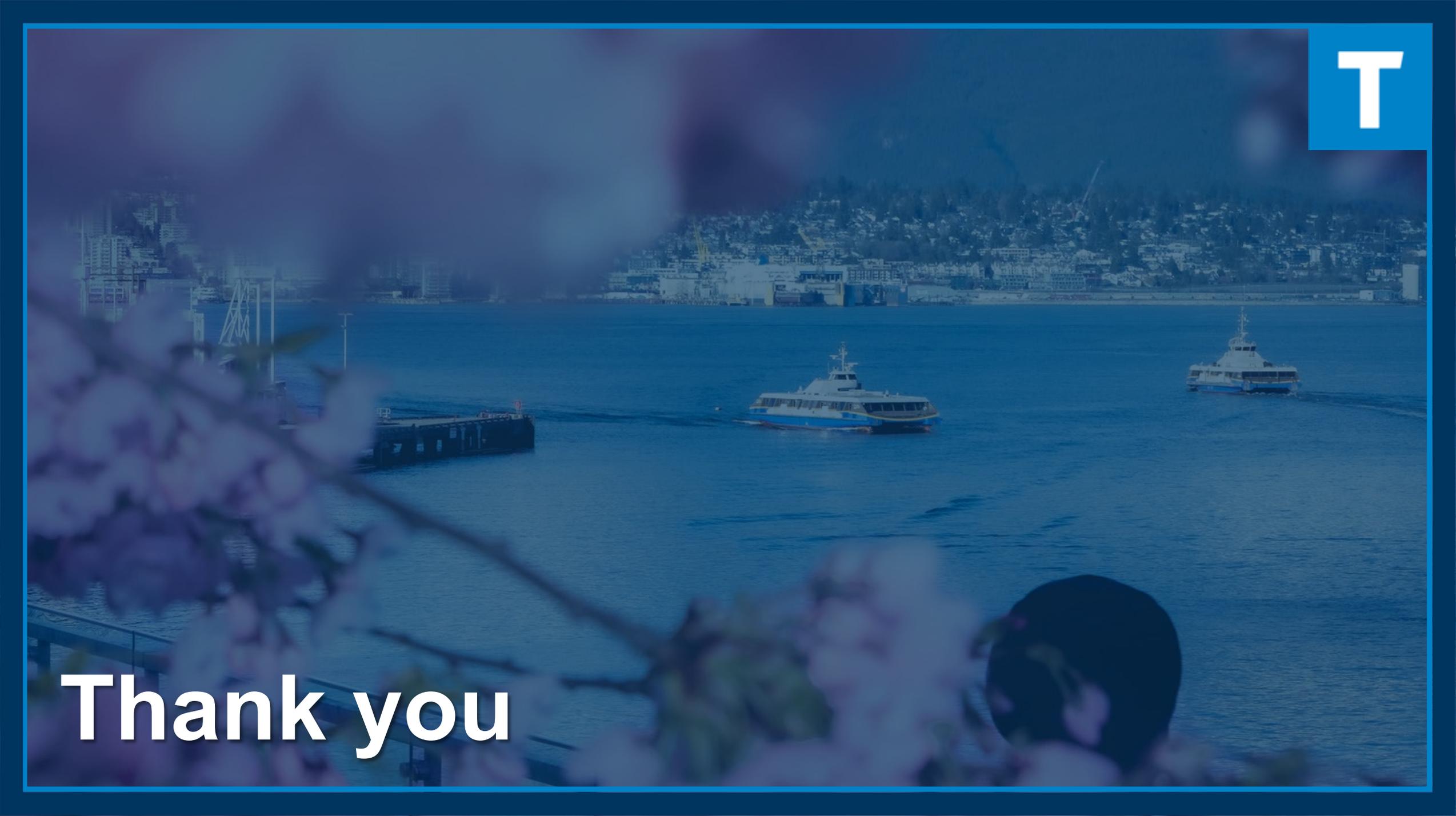
**When:** Saturday, June 10 from 12:00 to  
8:00 p.m.

**Where:** Newton in Surrey on 137th  
Street, between 72A and 74 Avenue

*More dates and locations announced soon!*

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Thank you