

**MAYORS'
COUNCIL**
On Regional Transportation



May 28, 2020

Public Meeting of the Mayors' Council

Presentation Slides for display on screen

Meeting held via videoconference (broadcast live on Mayors' Council [YouTube Channel](#))

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Public Meeting Agenda

1. Preliminary Matters

- 1.1 Adoption of Agenda.....1
- 1.2 Approval of Minutes (April 23).....2

2. Public Delegates

3. Report of Translink Management

- 3.1 CEO Report on Transit Service to Support BC Restart....ON TABLE

4. Report of the Joint Finance and Governance Committee

- 4.1 Next Steps on “Economic Recovery” Investment Plan in 2021.....7
- 4.2 Surrey-Langley Skytrain Project Update.....11

5. Other Business

- 5.1 Next Meeting – June 25

6. Adjourn to closed session

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Public Delegates

1. John Irwin

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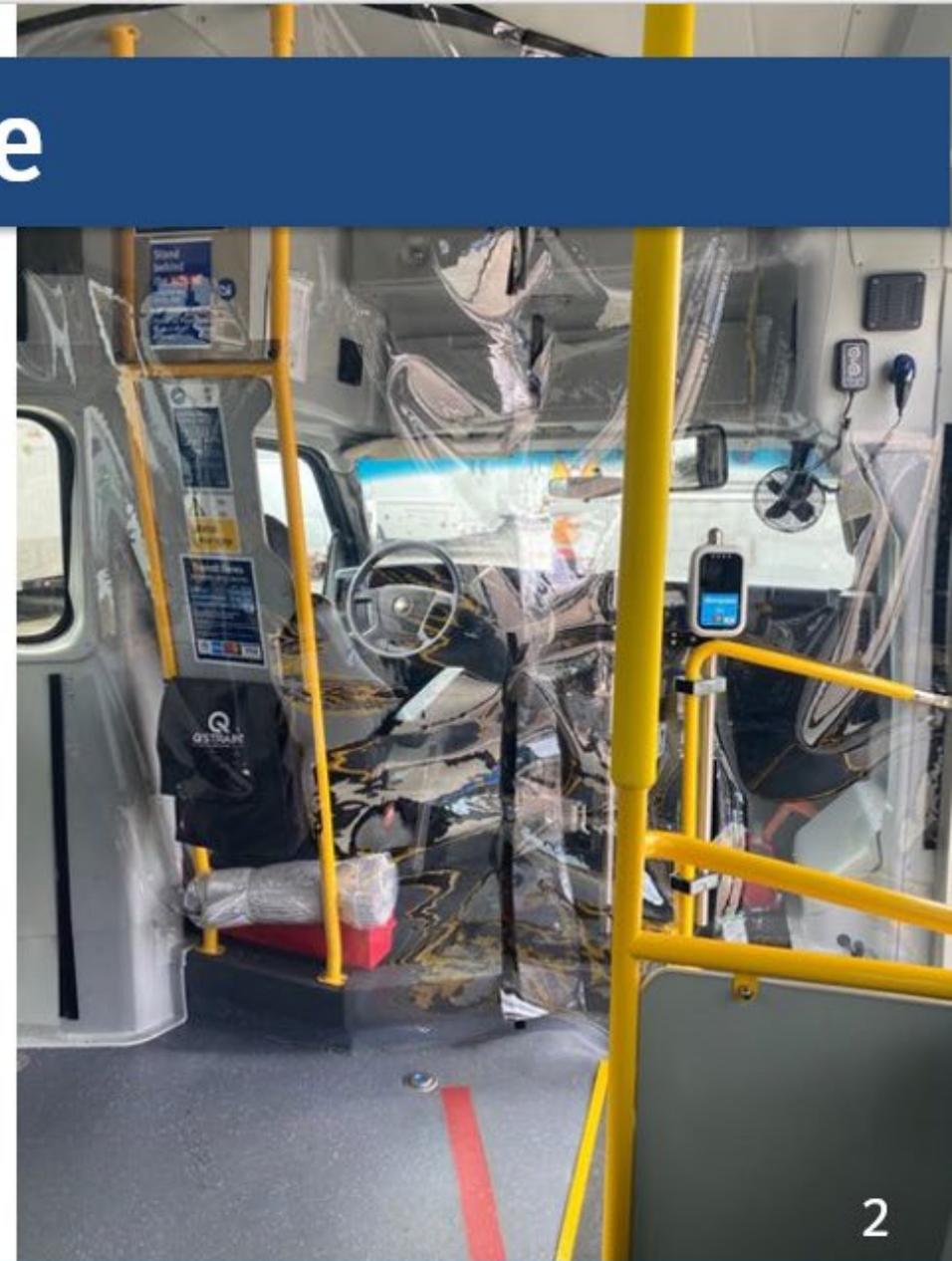
TransLink Management Report

Kevin Desmond, TransLink CEO

May 28, 2020

Current state

- + Beginning to see ridership return – As of May 24, ridership is about **20%** of pre-COVID levels
- + Announced the resumption of fares and front-door boarding on buses starting **June 1**
- + As BC begins its phased reopening, we're committed to making our system widely available to the people of Metro Vancouver





Introducing TransLink's Safe Operating Action Plan



Cleaning and Sanitizing

- + Deploying cleaning “Pit Crews”
- + Increasing bus and SeaBus disinfection schedules
- + Maintaining daily cleaning and disinfecting schedules on all modes



Managing Physical Space

+ Limiting fare gate access

+ Limiting # of passengers on bus & SeaBus

+ Installing two-metre spaced decals



Customer Recommendations

We can't do this alone - asking our customers to:

- Not travel on transit if feeling sick
- Use non-medical masks or face coverings while waiting for or on transit
- Travel outside of peak times when possible
- Allow more time for your commute

Tip #1 - Timing is key



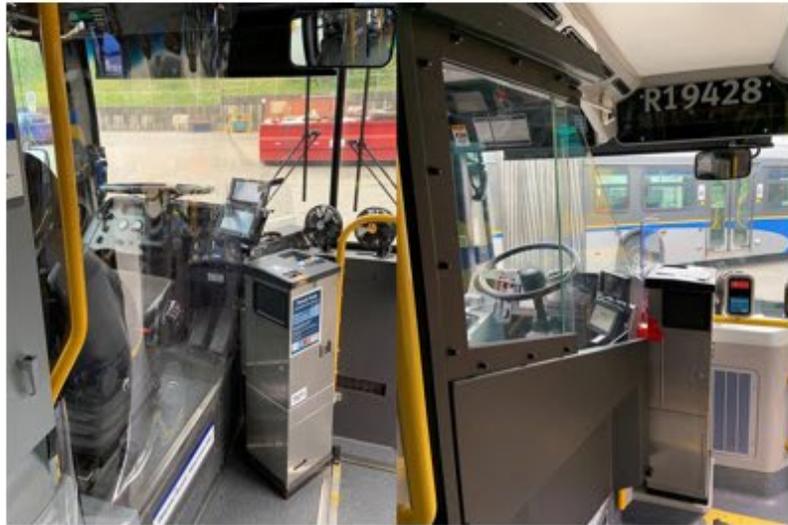
Please travel during non-busy times. Refer to the [peak periods](#) when travelling, so space remains available for essential service workers.



Tip #2 - Plan your trip



Use the [Trip Planner](#) to plan your trips in advance and allow for extra travel time.



Restored service levels

Bus

- Did not proceed with planned route suspensions
- Reinstated routes
- Added seasonal routes

SkyTrain

- Service back to regular levels by May 25

SeaBus

- Returned to standard hours of operations with 30-minute frequency

West Coast Express

- Continue operating on three trains

HandyDART

- Continue to deliver all requested trips

What's next?

- Monitor ridership throughout the system
- Continue to evaluate our Safe Operating Action Plan
- Make adjustments as necessary
- Continue to work with the Provincial and Federal Governments on funding relief





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