May 28, 2020

Public Meeting of the Mayors’ Council

Presentation Slides for display on screen

Meeting held via videoconference (broadcast live on Mayors’ Council YouTube Channel)

mayorscouncil.ca
Public Meeting Agenda

1. Preliminary Matters
   1.1 Adoption of Agenda
   1.2 Approval of Minutes (April 23)

2. Public Delegates

3. Report of Translink Management
   3.1 CEO Report on Transit Service to Support BC Restart

4. Report of the Joint Finance and Governance Committee
   4.1 Next Steps on “Economic Recovery” Investment Plan in 2021
   4.2 Surrey-Langley Skytrain Project Update

5. Other Business
   5.1 Next Meeting – June 25

6. Adjourn to closed session
Public Delegates

1. John Irwin
TransLink Management Report
Kevin Desmond, TransLink CEO
May 28, 2020
Beginning to see ridership return – As of May 24, ridership is about 20% of pre-COVID levels

Announced the resumption of fares and front-door boarding on buses starting June 1

As BC begins its phased reopening, we’re committed to making our system widely available to the people of Metro Vancouver
Introducing TransLink’s Safe Operating Action Plan
Cleaning and Sanitizing

- Deploying cleaning “Pit Crews”
- Increasing bus and SeaBus disinfection schedules
- Maintaining daily cleaning and disinfecting schedules on all modes
Managing Physical Space

+ Limiting fare gate access
+ Limiting # of passengers on bus & SeaBus
+ Installing two-metre spaced decals
Customer Recommendations

We can’t do this alone - asking our customers to:

- Not travel on transit if feeling sick
- Use non-medical masks or face coverings while waiting for or on transit
- Travel outside of peak times when possible
- Allow more time for your commute

Tip #1 - Timing is key
Please travel during non-busy times. Refer to the peak periods when travelling, so space remains available for essential service workers.

Tip #2 - Plan your trip
Use the Trip Planner to plan your trips in advance and allow for extra travel time.

Together all the way
Restored service levels

**Bus**
- Did not proceed with planned route suspensions
- Reinstated routes
- Added seasonal routes

**SeaBus**
- Returned to standard hours of operations with 30-minute frequency

**West Coast Express**
- Continue operating on three trains

**SkyTrain**
- Service back to regular levels by May 25

**HandyDART**
- Continue to deliver all requested trips

Together all the way
What’s next?

- Monitor ridership throughout the system
- Continue to evaluate our Safe Operating Action Plan
- Make adjustments as necessary
- Continue to work with the Provincial and Federal Governments on funding relief