TransLink CEO Update

1. Regional Goods Movement Strategy
2. Access Transit Planning
3. Transit Fare Review
4. Transit Service Performance Review
5. Evergreen Extension
Regional Goods Movement Strategy

- Metro Vancouver plays important role as Canada’s Asia-Pacific Gateway; well represented by senior levels of government

- Region is also home to 2.3 million residents & 1.3 million jobs and over 60% of heavy truck trips and 95% of light truck trips in region serve local origin & destination

- Yet urban freight issues suffer from lack of attention, coordination, and investment; Need a coherent, multi-agency strategy to improve urban freight and protect community livability
Consultation:
• Collaborated with your staff & other partners for 2 years to arrive at current draft
• final consultation phase May-August 2016

Strategy Approval:
• targeting end of 2016

Early implementation action:
• establish Urban Freight Council with Exec-level reps from public & private sector to advance priorities, coordinate, exchange knowledge
Access Transit Planning

Fare Gate Access
• 84 customer calls for tap assistance since July gate closure
• working towards long-range RFID enabled gate access as permanent solution.

Custom Transit Service Delivery Review
• Reviewing how HandyDART service is delivered;
• Stakeholder Advisory Committee established to advise Executive

HandyDART Service Expansion - 2017 Investment Plan
• Includes 15% expansion of HandyDART service over 3 years;
• Will provide additional capacity for 171,000 trips.
Let’s talk transit fares
Transit Fare Review

• **Phase 1 consultation**: unprecedented response
• **Phase 2**: prep underway to consult on options to vary price by distance, service type, time of day, product type, and user type
• **Investment Plan**: sets fare revenue need while Fare Review considers how best to raise that revenue from amongst different trip and user types

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<th>1. DISCOVER</th>
<th>2. DEFINE</th>
<th>3. DEVELOP</th>
<th>4. DELIVER</th>
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<td>Mid 2016</td>
<td>Early 2017</td>
<td>Mid 2017</td>
<td>2018</td>
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- What are the issues?
- high-level analysis
- Many options
- Prototyping; Ridership/ revenue forecasting
- Shortlist options
- Refining design & user experience
- Preferred option
System-wide boardings are at an all-time high

- System-wide boardings grew 2.1% from 2014-2015 to reach 364 million annual boardings
- Boardings growth was above the regional population growth of 1.4%

2014-2015:
Boardings grew 2.1%
Population grew 1.4%

2015-2016 trend:
Boardings growth 2%
Chronic overcrowding is occurring on bus routes across the system (almost ½ outside of weekday peak periods)
Evergreen Extension

Future Metro Vancouver Rail & SeaBus Network