

**TRANSLINK BOARD OF DIRECTORS  
PUBLIC BOARD MEETING  
MINUTES**

March 26, 2025

---

Minutes of the TransLink Board of Directors Public Board Meeting Minutes held virtually on March 26, 2025 at 9:00 am.

**DIRECTORS**

Lorraine Cunningham, Chair  
Mayor Malcolm Brodie  
Jennifer Chan  
Gordon Harris  
Stephen Howard  
Darlene Hyde  
Tracy Redies  
Andrea Reimer  
Harpinder Sandhu, RI  
Allan Seckel, KC

**MAYORS' COUNCIL DESIGNATE TO THE BOARD**

Mayor Linda Buchanan  
Mayor Nicole MacDonald  
Mayor Eric Woodward

**MANAGEMENT**

Kevin Quinn, CEO  
Salima Dattoo, Associate General Counsel

**REGRETS:** Mayor Brad West

**1. Welcome and Opening Items**

**1.1. Call to Order and Land Acknowledgement**

Allan Seckel, Board Vice Chair on behalf of Lorraine Cunningham, Board Chair, called the meeting to order at 9:02 am and provided a land acknowledgement.

**1.2. Opening Remarks**

Vice Chair Seckel opened the meeting with the Chair's opening remarks to the Board, including welcoming to Director Darlene Hyde attending her first Public Board Meeting today.

Allan Seckel asked if any Director wished to remove an item from the Consent Agenda for discussion. None noted, Vice Chair Seckel called on Gordon Harris for the Safety Minute.

**1.3. Safety Minute**

Director Gordon Harris provided a safety minute relating to earthquakes. The three minor earthquakes that rattled our region recently are a reminder to be prepared with an emergency plan and to know what to do when an earthquake hits.

**2. Public Delegations**

Gabriel Dalton addressed the board about the sustainability of the TransLink website and provided suggestions on how to improve the carbon footprint of the website by optimizing certain features.

Elfren Ordanza spoke to the Board regarding the need to change the current fare structure to make it fairer when travelling the same distance in one fare zone and through two different fare zones.

Director Harpinder Sandhu joined the meeting at 9:15 am.

Nathan Davidowicz advised the Board of the numerous ways that he believes that the current fare structure is not fair and that the service TransLink provides is not sufficient.

### **3. CEO Report**

Kevin Quinn, CEO welcomed Darlene Hyde to the TransLink Board and spoke to the Board about the progress of new programs and initiatives since his last report. Key highlights included:

- The 2024 Accountability Report, which details TransLink's commitment to providing essential transportation services despite the challenge of rapid regional growth, overcrowding and financial constraints
- The opening of Capstan Station;
- The progress being made on advancing BRT in the region;
- The input received on the future of transportation in the Burrard Peninsula area;
- New EV charging stations in Port Coquitlam and Surrey as a result of a partnership with BC Hydro;
- The March 21st announcement about capital funding from the federal government; and
- Recent employee and transit operator appreciation days and thank you notes received from customers.

### **4. BC Rapid Transit Company**

Sany Zein, President and General Manager BCRTC updated the Board on the next phase of testing of the new Mark 5 train cars, which is now occurring during revenue service, and provided a status update on future train cars.

The Board also received information regarding:

- BCRTC's 2025 business plan, which is shared with all employees, and ensures coordination across BCRTC;
- BCRTC's service metrics for 2024, such as on-time performance, customer satisfaction, availability of elevating devices, and the number of rail boardings;
- The success of BCRTC's snow plan in February 2024;
- Maintenance initiatives that occurred in Q4 2024;
- The opening of the upgraded Brentwood Station, the first upgrade for a Millenium Line Station;
- Progress updates on Operations Control Centre 2 and Vehicle Maintenance Shop 3, the new rolling stock shop at OMC1, as well as about BSP and SLS;
- Customer amenities at the newly-opened Capstan Station; and
- Various initiatives to ensure a healthy, motivated and fulfilled employee team at BCRTC.

### **5. Coast Mountain Bus Company**

Michael McDaniel, President and General Manager CMBC shared key highlights of activities and initiatives at CMBC. He reported to the Board on:

- Bus and HandyDART service updates, which included providing 101% of conventional bus service operated in Q4 2024 (due to the early implementation of additional service hours) and delivering 98% of requested HandyDART trips;
- A re-cap of winter plans, which included the performance of the grip-D tires and articulated buses with centre-drive axles;
- The testing of a new 30' battery electric bus from Quebec and the new contract for the trolleybus fleet;

- Status update regarding the construction of Marpole Transit Centre, renovations at Port Coquitlam Transit Centre, and a pilot to test satellite parking for buses;
- Recruitment efforts to hire transit operators and maintenance workers and to build a CMBC-specific brand for recruitment initiatives; and
- Staff recognition events that occurred on National Employee Appreciation Day and Transit Operator and Worker Appreciation Day.

Chair Cunningham shared the Board's appreciation for all TransLink Enterprise employees.

## **6. Transit Police**

Suzanne Muir, Chief Officer provided an update from the Metro Vancouver Transit Police. She spoke to the Board about a decline in reported crime, gun shaped lighters and weapons brought on to the transit system, the work that the explosive detection dog team undertakes, and the increased visibility of Community Safety Officers on the transit system.

Chief Muir also briefed the Board on Transit Police's Community Policing Centre at Waterfront Station. The Board received information about the Community Policing Centre at Waterfront Station and about the inaugural recipients of the Transit Police Awards for Sworn Officer of the Year and Civilian Professional of the Year.

Mayor Linda Buchanan joined the meeting at 10:02 am.

## **7. Finance and Audit Committee Chair Report**

Allan Seckel, Committee Chair reported to the Board on topics recently discussed at the March Finance and Audit Committee meeting, some of which are being dealt with later in the public meeting. In addition to those items, the Committee received reports and updates on the following topics:

- Status updates on work being done to prepare for BSP and SLS;
- Real estate development reports;
- Safety updates and security and emergency management updates; and
- Stewardship of the GEB funds.

## **8. Planning, Communities and Communication Committee Chair Report**

Andrea Reimer, Committee Chair highlighted key areas of focus for the Planning, Communities and Communication Committee at its meeting, including:

- Reviewing annual reports, such as the Accountability Report and user advisory committee reports;
- Reviewing its terms of reference;
- Ridership reports, which are now being received once again on an annual basis (as opposed to quarterly or more frequently, which occurred during the pandemic);
- Quarterly updates on government relations, customer satisfaction and Indigenous Relations, nothing in particular that Musqueam was in attendance at the opening of Capstan Station and TransLink had its first participation at the March for Missing and Murdered Indigenous Women; and
- Key construction project updates.

## **9. Human Resources and Governance Committee Chair Report**

Jennifer Chan, Committee Chair reported on key topics at the March Human Resources and Governance Committee meeting, and highlighted:

- The respectful workplace policy;
- The HR digital transformation project;
- The People and Culture division quarterly report, which included updates on leadership courses, TransLink's engagement survey, employee resource groups and targeted recruitment campaigns; and
- The review of the Committee's terms of reference and other annual reports

## **10. IT Committee Chair Report**

Tracy Redies, Committee Chair reported on the topics from the Committee's recent meeting. These included reports on significant technology projects, including the Human Resources Digital transformation program, the risks that Management and the Committee are monitoring, including cybersecurity, the Enterprise Digital Strategy. Committee Chair Redies also mentioned that the Committee undertook a review of its terms of reference and other routine annual reviews.

## **11. Metro Vancouver Transportation Trends 2024**

Sarah Ross, VP Transportation Planning and Policy introduced Ilan Elgar, Director Research and Analytic, to the Board.

Ilan Elgar gave an overview of the transportation trends that result from the 2023 Trip Diary survey, focusing on:

- The reduction of vehicle kilometres travelled;
- The increase of the sustainable mode share to more than 30% as a result of a large decline in auto driver mode share;
- The growth by 3.3% in the number of trips in the region grew, noting that this growth was lower than expected when considering the growth in population and employment and that the growth results suggest COVID recovery is over and ridership growth will now be commensurate with employment and population growth and changes; and
- Ridership growth by region and where the transit system is seeing the most growth (in the Southeast Fraser and Vancouver/UBC region).

The Board asked Management about the degree of confidence that the trip diary reaches newcomers to the region who tend to use transit more frequently. Management advised the Board about the efforts to reach as many households as possible and to provide language alternatives for the trip diary survey.

## **12. 2024 Year End Financial and Performance Report**

Patrice Impey, CFO, presented the Year End Financial and Performance Report to the Board. The report outlines key accomplishments in 2024, performance results compared to the budget and 2023 year results, and performance trends over the past five years. In particular the following was noted:

- TransLink has the 2<sup>nd</sup> highest ridership per capita in Canada, behind Montreal;
- The increase in overall revenue for 2024, which was a result of higher transit, property tax and DCC revenue that was offset in part by lower fuel tax revenue;

- The cost reductions resulting from prudent cost control and financial optimization measures;
- The various capital investments in 2024 that are helping TransLink prepare for expansion; and
- TransLink's continued investment in safety and reliability to improve the state of good repair and advance key initiatives in the region.

### **13. 2024 Statutory Annual Report**

The Board received the 2024 Statutory Annual Report.

#### **IT WAS MOVED and SECONDED**

That the TransLink Board of Directors:

- A. Approves the 2024 Statutory Annual Report mandated by the *South Coast British Columbia Transportation Authority Act*, as present in Attachment 1 to the report; and
- B. Authorizes the release of the 2024 Statutory Annual Report to the Mayors' Council on Regional Transportation.

**CARRIED**

### **14. 2024 Audited Consolidated Financial Statements**

The Board received the 2024 Audited Consolidated Financial Statements. Patrice Impey confirmed that TransLink's external auditors have reviewed the Financial Statements and provided confirmation of a clean audit.

#### **IT WAS MOVED and SECONDED**

That the TransLink Board of Directors:

- A. Approves the 2024 Audited Consolidated Financial Statements attached to the report titled "2024 Audited Consolidated Financial Statements" and dated March 21, 2025; and
- B. Authorizes the Board Chair and Finance and Audit Committee Chair to sign the approved 2024 Audited Consolidated Financial Statements.

**CARRIED**

### **15. Transit Tariff Amendment – Effective July 1, 2025**

Patrice Impey reviewed with the Board that, in accordance with the 2024 Investment Plan, the proposed fare rate increases set out in the report provide for an overall fare increase of 2.3% effective July 1, 2025. Management also shared current rates of inflation, and that TransLink's fare rates remain lower overall than other transit agencies in Canada.

The Board discussed with Management the proposed Transit Tariff Amendment and the changes that can be made to the transit fare structure once the Compass system is modernized. Management also advised the Board of the transit fare options available for lower income individuals.

#### **IT WAS MOVED and SECONDED**

That the TransLink Board of Directors:

1. Introduces and reads a first, second and third time the *South Coast British Columbia Transportation Authority Tariff Bylaw Number 160-2025*, attached to the report as Attachment 1, effective July 1, 2025; and

2. Reconsiders and finally adopts the *South Coast British Columbia Transportation Authority Tariff Bylaw Number 160-2025*. **CARRIED**

**16. Consent Agenda**

The following consent agenda item was adopted:

- 16.1. Meeting Minutes of December 4, 2024

The following consent agenda item was approved:

- 16.2. TransLink Respectful Workplace Policy Update

The following consent agenda items were received for information:

- 16.3. 2024 Accountability Report
- 16.4. Broadway Subway Supportive Policies Agreement 2024 Annual Report
- 16.5. Surrey Langley SkyTrain Supportive Policies Agreements 2024 Annual Report
- 16.6. 2024 Annual Reports from Accessibility Advisory Committees
- 16.7. Response to Public Delegations
- 16.8. TransLink Bridges – Operations, Maintenance and Rehabilitation Report

**17. Conclusion of Public Board Meeting**

The TransLink Board of Directors Public Board Meeting concluded at 10:42 am.

**Certified Correct:**

**Allan Seckel (Signature Approved)**

\_\_\_\_\_  
Allan Seckel  
Board Vice Chair

**Salima Datoo (Signature Approved)**

\_\_\_\_\_  
Salima Datoo  
Associate General Counsel