Regional Transportation Snapshot
About TransLink

Our mandate is broad and our service area is large. Guided by our regional transportation strategy and investment plans, we fund, plan and operate an integrated transportation system that keeps people in the region connected, no matter where they live or work.

To serve our customers, we closely monitor how our system is used and how well it works. The Accountability Centre on our website contains performance metrics and highlights. Before diving into the numbers, let us give you an overview of the system and its moving parts.

Canada’s largest transit service area—by far

Our service area covers more than 1,800 square kilometres. That’s two to three times greater than Canada’s five other largest cities. It takes an equally big effort to plan and operate the system to keep Metro Vancouver’s 2.5 million residents moving, whether they’re working at one of the 1.3 million jobs in the region, interacting with the tens of thousands of businesses, or on their way to school, shopping or recreational activities.

2.5

million residents

1.3

million jobs

1,800 km²

TransLink’s service area
One transportation network, multiple ways to move

Whether it’s riding public transit, cycling, or driving, the pieces of our multi-modal system fit together to make travel as safe and quick as possible.

Transit network

Our integrated system includes a bus network that extends across the region, SkyTrain rapid transit, SeaBus passenger ferries, West Coast Express commuter rail and HandyDART service for passengers with disabilities who are unable to use conventional transit. Many of our services work together to form the Frequent Transit Network (FTN), a network of corridors where transit service runs at least every 15 minutes throughout the day.

In 2015, we began the phased roll-out of the Compass fare system. Compass is a reloadable fare card that works in Metro Vancouver. It’s convenient, easy to use, safe and secure. With Compass now in place, customers can load fare products onto one card and tap their way across the network.

Quick Facts

Bus: 218 bus routes with a fleet of 1,514 vehicles

SkyTrain: 326 train cars that serve 53 stations along 79 kilometres of rapid transit including the Expo, Millennium and Canada lines

SeaBus: Three passenger-only ferries linking downtown Vancouver and the North Shore

West Coast Express: 44 train cars that serve eight stations along 69 kilometres between downtown Vancouver and Mission

HandyDART: Custom transit for people with disabilities and who are unable to use conventional transit; 309 HandyDART vehicles in the fleet

Major roads, bridges and bike network

There are 2,370 lane kilometres of major roads in Metro Vancouver’s Major Road Network which we partner with municipalities to fund and manage. By cost-sharing with municipalities, we also helped develop a 4,082 lane-kilometre bikeway network across the region; of which 36% is traffic-separated, offering a cycling experience that is safer and more comfortable than standard bike lanes.

We own 5 bridges that facilitate the safe and efficient movement of people and goods across the region: Golden Ears Bridge, Pattullo Bridge, Knight Street Bridge, Canada Line bike and pedestrian bridge, and the Westham Island Bridge.

Quick Facts

Roads: Co-fund and co-manage the 2,370 lane kilometres of the Major Road Network with municipalities

Cycling: Cost-share in a 4,082 lane-kilometre regional bikeway network

Bridges: Operate and maintain the Golden Ears Bridge, Pattullo Bridge, Knight Street Bridge, Canada Line bike and pedestrian bridge, and the Westham Island Bridge.

5 regional bridges
How our region gets around

Our multi-modal transportation system serves a wide range of travel needs.

Walking, cycling and transit make up almost 27% of all trips taken on a typical workday.

Driving remains an important mode of passenger transport for our region, accounting for about 57% of all trips and 16 billion vehicle-kilometres travelled annually.

Tracking our performance

Our services and infrastructure touch the people in the Metro Vancouver region almost every day, whether they are boarding one of our buses, trains or SeaBus; riding along a bike path we operate or have invested in; crossing one of our bridges; or driving along the Major Road Network.

Our mission is to connect the region and enhance its livability by providing a sustainable transportation network, embraced by our communities and our people. We monitor our performance and customer satisfaction and share the results online to create a better understanding of what information guides decisions about the services and infrastructure we provide.

- About 80% of adult residents will have used our transit system in a typical year.
- Nearly 233 million journeys were completed on our transit system in 2016.
- More than 90% of the region’s population and workplaces are within walking distance of transit.
- More than 95% of journeys on our system are made with a Compass Card or Ticket.

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