



## **USERS' ADVISORY COMMITTEE MEETING**

Wednesday, March 20, 2019 – 11:00 a.m. to 2:00 p.m.  
Room #423 – 287 Nelson's Court, New Westminster

### **AGENDA**

**Lunch** – Available from 10:30 a.m. onwards

#### **1. PRELIMINARY MATTERS**

- 1.1 **Call to Order** – 11:00
- 1.2 **Opening Remarks and Introductions** – 11:00 - 11:05
- 1.3 **Adoption of the Agenda** – 11:05 - 11:10
- 1.4 **Adoption of the minutes** – 11:10 - 11:15  
January 16, 2019
- 1.5 **Business arising from the minutes** – 11:10 - 11:15

#### **2. REPORTS**

- 2.1 **Access Transit Planning Manager's Report** – 11:15 - 11:30  
Tessa Forrest, Manager, Access Transit Planning, TransLink  
Verbal update for information (written report included in package)
- 2.2 **Results of Survey for Customers with Vision Loss** – 11:30 – noon  
Erin Windross, Planner, Access Transit Planning, TransLink  
Presentation for information (copy included in package)

**BREAK – noon - 12:15**

- 2.3 **Universal Fare Gate Access Program & HandyDART Appeals Process** – 12:15 – 12:40  
Erin Windross, Planner, Access Transit Planning, TransLink  
Presentation for information (copy included in package)

**2.4 Regional Transportation Strategy Engagement Framework**

– 12:40 - 1:40

Fay Thompson, Sr. Advisor, Public Affairs, TransLink  
Vince Gonsalves, Manager, Community Engagement,  
TransLink

Presentation for information and feedback (copy included in  
package)

**3. OTHER BUSINESS**

**3.1 SkyTrain and Canada Line Policy Consistency for Station  
Assistance – 1:40 - 1:50**

Rob Sleath

**4. CLOSING REMARKS – 1:50 – 2:00**

**5. ADJOURNMENT**

**6. INFORMATION**

**2019 Meeting Dates:**

Wednesday, March 20, 2019

Wednesday, May 8, 2019

Wednesday, May 29, 2019

Wednesday, June 26, 2019

Wednesday, September 4, 2019

Tuesday, October 15, 2019

Wednesday, November 13, 2019

Wednesday, December 11, 2019